



1 Subject of the contract and performance of services

- 1.1 The subject of this agreement is the provision of shipping services and the transport of parcels as defined in Section 2 of DPD's general terms of business for **DPD CLASSIC** shipments by airfreight as **DPD CLASSIC** or **DPD EXPRESS**. The shipment of documents is also possible with **DPD CLASSIC**.
- 1.2 The provision of transport services and the transport itself are effected in accordance with the delivery time specifications which are shown in the zone and delivery time table that applies to the individual airfreight product. These specifications are standard delivery times and are available at www.dpd.com.
- 1.3 Airfreight shipments/parcels can be submitted for transport only at DPD Parcel Shops which are operated at a DPD depot.

2 Prohibited goods / checks

- 2.1 In addition to goods which are excluded from shipment in accordance with Section 3.1 of the general terms of business for DPD CLASSIC shipments which are not transported by air, DPD does not accept for shipping all prohibited goods in the sense of the valid aviation security regulations.
- 2.2 The following goods are prohibited:
Explosives / ammunition / flammable liquids / corrosive substances: all explosive or flammable substances which alone or in combination with other substances can cause an explosion or fire. This includes explosives, detonator caps, fireworks, petrol, other flammable liquids, ammunition etc. or any of these in combination. Corrosive or poisonous substances, including gas in containers under normal pressure or pressurised containers.
- 2.3 Protective substances: tear gas, irritant gas and similar gases in cartridges, canisters or other containers as well as other protective equipment such as electric shock devices.
- 2.4 The exclusions relating to the transport of hazardous / prohibited goods also cover the shipment of limited quantities as defined by IATA/DGR.
- 2.5 The packaging and contents of shipments may be inspected for security reasons, in particular as part of random checks.

3 Shipping documents / labelling

- 3.1 For express packages the consignor must attach the DPD EXPRESS Service Label below or next to the DPD parcel label in order to clearly identify them and ensure fast shipment.
- 3.2 The customer is responsible for ensuring the correctness and completeness of the shipping documents, including the customs and export documentation. When express packages are sent to non-EU countries a copy of the service label or express parcel labels must be attached to the customs and export documentation. In addition the consignor must attach a commercial invoice in English to the shipment/parcel. Where the above preconditions are not fully met any delivery time commitments will no longer apply.
- 3.3 In other respects the obligation to cooperate applies in accordance with Section 7 of the general terms of business for DPD CLASSIC shipments which are not sent by air.

4 Pick-up

Pick-up will be effected at a regular pick-up time agreed with the consignor.

5 Scope of service

- 5.1 The service provider does not check the parcels handed over by the consignor for aviation security and passes them over to third parties for on-transportation without any checks.
- 5.2 The service provider has the right to invoice the consignor for the cost of the security checks performed by third parties.
- 5.3 In contrast to Section 4.1.2 of the general terms of business for DPD CLASSIC shipments not sent by air, the service provider has the right but not the obligation to make more than one attempt to deliver.

6 Liability

- 6.1 In the event of a breach of aviation security regulations or other obligations in accordance with these terms of transport by the consignor, he will be liable for any resultant direct and indirect damage or loss. This liability exists towards DPD and towards any third party who sustains damage. The consignor hereby indemnifies DPD against any claims made by third parties.
- 6.2 In other respects liability will be in accordance with Section 11 of the general terms of business for **DPD CLASSIC** shipments not sent by air.

7 General terms of business for DPD CLASSIC (shipment by road)

Unless any provision is made to the contrary above, in other respects the general terms of business of DPD Dynamic Parcel Distribution GmbH & Co. KG for DPD CLASSIC shipments not sent by air will apply.

8 Price agreement

in accordance with the price list