



## Classic-Service:

The most economical solution for your parcels.



**In time with business.**



Expect more,  
for less.

More performance, more quality, more service – but less expense. With **DPD CLASSIC** you can benefit from absolutely reliable and highly efficient solutions for the easy shipment of goods and documents – both at home and abroad. You will enjoy fast standard delivery times, simple, quick shipment handling and, last but not least, an outstanding price-to-performance ratio.

#### The network with blanket coverage

As one of Europe's leading parcel service providers, DPD has one of the largest integrated transport networks in the whole of Europe – with airline-connections throughout the world. That means you can reach every growing market quickly, securely and highly efficiently.

#### Quick delivery times

For example within Germany, a DPD CLASSIC parcel usually reaches its destination the next day, and it takes an average

of between 1 and 4 days anywhere else in Europe. In up to 7 days it can reach any destination worldwide.

#### Lots of options

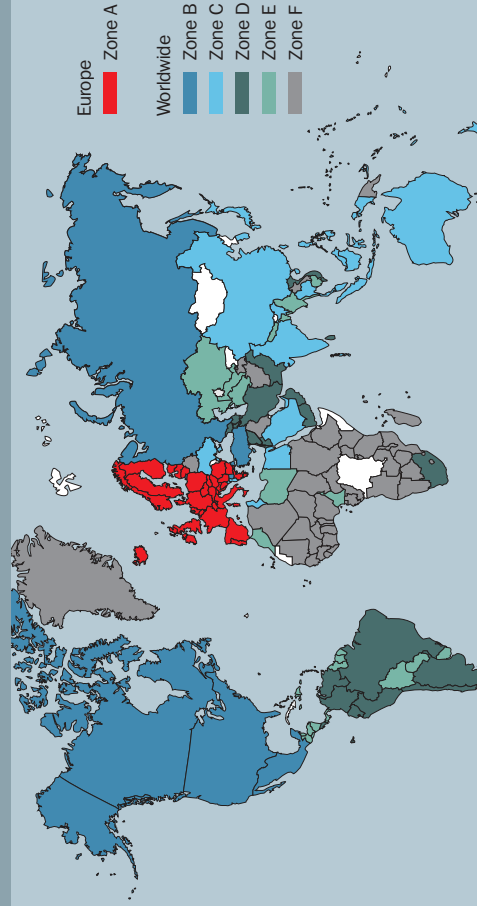
From C.O.D. to returns and Higher Insurance, we have numerous options available to cover every aspect of parcel shipping in a growing number of European countries. That allows you to put together the perfect solution, which meets your own specific requirements.

#### The benefits at a glance

- Worldwide parcel shipping that is fast and secure in more than 220 countries
- Short standard delivery times: next day domestic, 1–4 days in Europe, up to 7 days worldwide
- Includes insurance of up to € 520, Higher Insurance available
- Online consignment status: the latest tracking information (I.O.D.) on the Internet

#### Further services throughout Europe

- 3 delivery attempts, arranged by telephone, if required
- Online proof of delivery including recipient's confirmation (P.O.D.) on the Internet



## Tailored products – exactly to your needs.



Whatever goods you're sending within Germany, and to more and more countries abroad, DPD has a whole range of options to offer you. From cash on delivery, to Higher insurance, all the way to complete return logistics – we have the perfect solution for every situation.

### Secure payment processing

If required, we can deliver your parcel, cash on delivery, in exchange for a maximum amount of € 5,000 (crossed cheques) or € 2,500 (cash). This service is not available in every country. Please ask your DPD customer services consultant.

### All-round insurance

Every **DPD CLASSIC** parcel is automatically insured for up to € 520, but you can also insure it up to a value of € 13,000 at any time.

### Quick returns

If a parcel that has been sent is to be returned, or a parcel is to be picked up on your behalf from another address, then DPD can offer you a range of returns services. Simply select the option you need:

- **Collection request:** we collect the goods, bring them to you, or deliver them to a third party, such as the manufacturer.

- **Collection-upon-delivery:** the intelligent alternative if things are not quite so urgent. The DPD driver simply collects the returned parcel next time he or she delivers something.

- **Exchange:** ideal for replacing faulty goods and for guarantee claims, and for anything else that has to be replaced. We collect the goods from you, replace them at your customer's premises, and bring back the exchanged goods as arranged.

### Environmentally-friendly packaging

When we deliver something in the practical **DPD backbox** packaging, we take the box back straight away or when we next deliver something. It's a free service for your customers and it's useful to you. DPD takes care of the boxes environmentally-friendly disposal.

### Transport of hazardous goods

Within Germany we transport a wide range of classified hazardous goods. We also transport ADR-classified hazardous goods packaged in accordance with the low-quantity (LQ) regulations in limited amounts, including to the following countries: Austria, Belgium, Denmark, France, Italy, Luxembourg, the Netherlands and Switzerland.

### Overview of all options

	Domestic shipping	Shipping within Europe	Worldwide shipping
C.O.D.	■	■ (Austria and Benelux)	
Higher insurance	■	■	■
Collection request	■	■ (Austria, Benelux, Croatia, the Czech Republic, Denmark, Estonia, Finland, France, Ireland, Italy, Hungary, Latvia, Liechtenstein, Lithuania, Poland, Portugal, Slovakia, Slovenia, Sweden, Switzerland, and the United Kingdom)	
Collection-upon-delivery	■		
Exchange	■		
DPD backbox	■		
Hazardous goods	■	■ (Hazardous goods in limited quantities (LQ) to Austria, Benelux, Denmark, France, Italy and Switzerland)	

## Easy handling – fast processing.

We want you to dedicate yourself to your own work, which is why we make everything as easy as possible when it comes to shipping and shipment processing. Simple order placement, uncomplicated shipment preparation, useful online services – it's all included with DPD.

### Shipment preparation

Useful planning tools for all aspects of international shipping are available at our Internet Service Portal. At [www.dpd.net/shipping\\_tools](http://www.dpd.net/shipping_tools) you will find all of the delivery times, the most important customs regulations, and an overview of all the shipping documents you will need.

### Parcel labels

One document covers everything. The DPD parcel label is an address label, shipment order, proof of insurance and invoicing basis rolled into one. The best approach is to use **DELISprint**, the DPD parcel label printing program, or, if you do not send many parcels, **myDELISprint**, our online tool for web-based parcel label printing.

### DPD online services

At [www.dpd.net](http://www.dpd.net), registered DPD customers can make use of a wide range of convenient shipping tools:

- **DELIStrack**: online shipment tracking with seamless shipping documentation
- **DELISpickup**: order collections online
- **DELISreturn**: order returns online
- **DELISc.o.d.**: enter C.O.D. details
- **DELIScustoms**: transfer export data and information on accompanying documents
- **DELIStransfer**: fast transfer of shipment data
- **DELISprint**: the parcel label printing software from DPD including data transfer
- **myDELISprint**: online parcel label printing

### Dimensions and weights

DPD can carry any parcels that do not exceed the following dimensions:

- Maximum weight: 31.5 kg
  - Maximum length: 175 cm
  - Maximum combined dimensions\*: 300 cm
- \* (width + height) x 2 + length.

### Volumetric weight

The volumetric weight is relevant to worldwide DPD CLASSIC parcels. It is calculated using the formula **(length x width x height) in cm ÷ 6,000**.

Example: a parcel weighs 3 kg, is 50 cm long, 60 cm wide and 50 cm high. Its volumetric weight is calculated as follows: (50 x 60 x 50) ÷ 6,000 = 25 kg. The higher of the weights is always used – in this case, therefore, the volumetric weight.



Find out more now – and benefit right away!

You can reach your personal DPD customer services consultant on:

**01805 373 200**

(14 cents/min. from a German landline)

**DPD Deutscher Paket Dienst GmbH & Co. KG**  
**Wailandtstrasse 1, 63741 Aschaffenburg, Germany**  
**[www.dpd.net](http://www.dpd.net)**