

DPD Germany is part of the international DPDgroup, Europe's second-largest parcel service network. The No. 2 on the German parcel market transports around 350 million parcels a year and - at no extra cost to customers - does so with entirely carbon-neutral shipping operations.

Thanks to innovative technologies, energy-efficient solutions and a consistent focus on the needs and circumstances of all shippers and consignees, DPD is able to offer uncomplicated, convenient and flexible services for B2B and B2C parcel shipping.

DPD believes that service providers in the traffic-intensive logistics sector must take special account of environmental concerns. This applies to both current and future products and services. In this respect ecology is fully compatible with economy.

DPD operates as a responsible partner to all shippers and consignees, and is committed to taking sustainability and our social environment into account. DPD applies active emergency precautions and implements risk prevention both in the area of health and safety in the workplace and in ensuring the reliable provision of services. DPD's security solutions are flexibly adapted to the applicable situation by analysing security risks, developing the necessary standards and guidelines, and putting into practice a comprehensive security concept, which management conveys to the entire organisation. The continuous improvement and expansion of these measures reflects the dynamic nature of the company and its close alignment with the requirements of customers and stakeholders. This serves to protect employees and also takes into account the interests of third parties.

DPD Germany has established an integrated management system in order to meet the requirements of modern and future-oriented quality management, environmental management and energy management. In the context of sustainability, DPD also makes sure that the applicable legal obligations and other requirements are known and implemented at all individual locations.

This corporate policy and the quality, environmental and energy targets based on it form the basis for DPD's integrated management system. This is based on the principles of DIN EN ISO 9001, 14001 and 50001, and is audited annually by an accredited certification body.

The present corporate policy is part of a comprehensive company and brand strategy, which also includes the provision of the necessary resources. Our brand values of respect and responsibility represent a solid basis for quality and sustainability. The objectives and measures outlined above are in line with our group-wide CSR strategy, which was launched in 2015 throughout the international DPDgroup under the name DrivingChange™.

Aschaffenburg, September 2016

DPD Management