

DPD Germany is part of the international DPDgroup. The No. 1 on the European parcels market combines innovative technologies with a high level of local expertise. With pioneering solutions, energy-efficient systems, sustainable logistics concepts and consistent focus on the needs of all shippers and consignees, DPD offers a convenient, flexible and effective service for parcel shipping to and from private and business customers.

DPD's approach is that services in the transport-intensive logistics sector in particular need to take account of environmental concerns and energy use. This applies to both current and future products and services, which demonstrate that ecology and economy are not mutually exclusive.

DPD is a responsible partner for all shippers and consignees and is committed to keeping the environment and our social environment very much in focus. In both the area of health and safety in the workplace (safety) and in securing the provision of services (security) DPD undertakes active precautions and preventive measures to avert risks. The company's safety and security solutions are always adapted to current conditions: DPD analyses the possible risks, draws up the appropriate standards and guidelines and applies a comprehensive safety and security concept which is incorporated into the organisation by management. Continuous improvement and expansion of these measures reflects the company's dynamic approach and its close alignment with the requirements of customers and stakeholders. This serves to protect the workforce and also takes the interests of third parties into account.

DPD is aware of the high sensitivity of the personal data entrusted to it by customers, business associates and employees, and protects such data by treating it carefully and responsibly. For this purpose DPD applies a wide range of technical and organisational measures, ensuring that all staff are responsible for maintaining a high level of data protection within the scope of their duties. DPD staff consistently adhere to the applicable data protection regulations and in particular observe the privacy rights of the persons whose data they collect, process and use.

On the basis of its corporate policy DPD Germany has established an integrated management system in accordance with DIN EN ISO 9001, 14001 and 50001 in order to meet the requirements of a future-oriented quality, environmental and energy concept. It is audited annually by an accredited certification body. In addition DPD undertakes to identify and comply with the applicable legal regulations and other requirements at its operating locations.

DPD Germany's company policy is part of a comprehensive corporate and brand strategy, which also includes the provision of the necessary resources. As the DPD brand values, respect and responsibility are the basis for quality and sustainability. The goals and measures described above are in line with the group-wide CSR strategy which was introduced within the international DPDgroup in 2015 under the designation DrivingChange™.

Aschaffenburg, September 2020

The DPD Management