



Important information about the coronavirus: international exclusion zones

DPD EXPRESS

As of: 9 April 2021

A) EU shipping

The situation in Europe is easing more and more. Local restrictions are gradually being lifted so that express shipments can be delivered within one working day to almost all regions of Europe. Please note, however, that public authorities as well as companies and shops/shopping centres may have changed their opening hours, and your shipments may not be delivered as a result. Please check with your consignee for information about local conditions.

Service restrictions currently exist in the following EU countries (in alphabetical order):

- **Croatia**
A CE certificate is required for the import of medical equipment and personal protective equipment, including face masks.
- **Germany**
The German government has lifted the export ban on respirators, gloves, protective clothing and other medical protective equipment within the EU. In addition to EU member states, the protective equipment can also be sent to EFTA countries, the territories of the EU and to non-EU countries. For countries outside the EU, this prohibition remains in place.
The national regulation was lifted because the EU Commission has issued an export ban on protective equipment to non-EU countries. Further information can be found in the Federal Gazette. For the import of face masks within the EU, confirmation from the manufacturer is required that they were manufactured in the EU.
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- **Portugal:**
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- **Spain:**
Please note that the import of medical products such as respiratory masks and gloves with DPD EXPRESS is only possible for importers with a licence.
- **Turkey:**
The shipper requires a permit for the export of protective clothing, ethyl alcohol, perfume, disinfectants, hydrogen peroxide and meltblown fibres.

B) Worldwide shipping

Africa / Middle East

Due to suspended flights and alternative routing, there may currently be delays in delivery times to all those countries in the region where the service has not been suspended.



- **Saudi Arabia**

Registration with the Saudi Product Safety Programme (SALEEM) and its approval are required for the import of masks. In the case of masks falling under HS Code 63/07/90/97, for customs clearance importers need a certificate of conformity through registration in SABER. For all other types of masks, e.g. N95 breathing masks, surgical masks and paper masks, registration with the SFDA (Saudi Food and Drug Authority) and its approval are required for customs clearance.

America / Caribbean

Due to suspended flights and alternative routing, there may currently be delays in delivery times to all those countries in the region where the service has not been suspended.

- **Brazil**

The export of products related to Covid-19 such as masks, goggles, gloves, hospital beds and respirators is not permitted.

- **USA**

The import of over-the-counter and prescription medicines is strictly controlled and a detailed description of the contents of the shipment is required. The import of over-the-counter medicines by private individuals (B2C/C2C) is prohibited. For the shipping of personal protective equipment such as masks and gloves, the name and address of the manufacturer and details of the type of fabric must be provided.

Asia / Pacific

Due to suspended flights and alternative routing, there may currently be delays in delivery times to all those countries in the region where the service has not been suspended.

- **Australia**

The export of personal protective equipment such as masks, gloves and hand disinfectants is only permitted for personal use or to relatives or for humanitarian organisations or for Australian manufacturers, as well as for persons who had exported these commercially and are registered for Australian Goods and Services Tax and have an Australian Business Number.

- **China**

For the export of medical goods related to COVID-19 such as test kits, face masks, gloves, disinfectants, infrared thermometers and respirators, exporters need additional documents in terms of customs information. A self-declaration and a copy of the registration or a screenshot of the registration on the website of China FDA (Food & Drug Administration) are required. In addition, the medical goods must meet national quality standards, which will be checked by customs. Chinese suppliers must ensure that their medical goods are approved by the China FDA. For medical goods that are not registered with the China FDA, the exporter must check whether the manufacturer is on MOFCOM's "White List of Medical Goods". If this is the case, the shipment is accepted. The Chinese exporter must attach the "Export Declaration for Medical Equipment". Shipments from private person to private person are not affected up to a limit of 1000 RMB. All medical goods shipments which are shipped B2B or B2C must include the following documents in addition to the usual standard paperwork: a copy of the company's certificate for the export of medical materials, the registration form for medical material manufacturing, a screenshot of the manufacturer/product registration on the China FDA website, and the manufacturer's quality assurance label for the product. The couriers will check consignment contents and the completeness of the paperwork when the goods are collected. For non-medical face masks, the exporter must check if the manufacturer is on the "China SAMR blacklist". If this is the case, the consignment will not be accepted. The exporter must ensure that the manufacturer is on the "White List of MOFCOM Face Masks". The Chinese exporter and the importer must jointly sign a declaration for export customs clearance.

- **East Timor**

The import service has been restored with a maximum weight of 50 kg per parcel and with maximum dimensions of 300 (L) X 100 (W) X 100 (H) cm.

- **India**

The government has extended the lockdown on the entire country until 30 April. Regulations for business operations are issued by the authorities of the federal states and cities, depending on the severity of the pandemic locally. DPD will be happy to provide information about services to individual postcodes. Pickups and deliveries outside the approved postal codes are still suspended until further notice. Deliveries for customers who are not operating or cannot be reached during the lockdown will only be made after the end of the lockdown.

- **Indonesia**

The export of face/breathing masks is prohibited until further notice.



- **Philippines**

The government has sealed off the country in different grades. Service is possible in principle, but is not available in some areas that are locked down. Pickup and delivery will take place there only after the lockdown.

- **Sri Lanka**

The government has imposed a lockdown in several cities. Pickups and deliveries are only possible for registered customers. Other consignments will remain in the service centre until delivery is possible again.

- **Taiwan**

A permit from the Ministry of Economic Affairs is required for the export of face masks/respirators. Paper masks are excluded from this. Textile masks without filters can be exported with a statutory declaration.

- **Thailand**

For the import of medical equipment such as masks, thermometers, glasses, antibacterial hand gel, diagnostic kits for the 2019-novel coronavirus, approval is required from the FDA (Food & Drug Administration), for which the importer must register personally with the customs office.

Medical equipment for personal use requires a sworn statement that it is not for commercial use. Allowed are surgical masks/disposable masks for six months (180 pieces/person) and two thermometers.

- **Vietnam**

A licence is required for the import of medicines/medicaments, regardless of their quantity or intended use. Private individuals cannot import medicines for commercial purposes.