



DPD Classic

DPD Classic is our standard service for parcel delivery to business addresses in Belgium and Europe. Thanks to our strong international road network, DPD Classic is the reliable and economical solution for sending your parcels. With DPD Classic, you benefit from favourable delivery times to all European destinations.

### Label creation

The DPD Classic label can be printed out on all label printing tools offered by DPD.

## Parcel and packaging conditions

#### Parcel weight and dimensions

Maximum weight: 31.5 kg

Maximum circumference: 3.00 m
 (2x height + 2x width + length)

Maximum length: 1.75 m

#### Packaging conditions

- No protruding parts: the contents must be fully contained within the packaging
- Shock-resistant: the parcel must be able to withstand a diagonal drop test from a height of 80 cm
- Outer packaging is strong enough to support the weight of the contents and is firmly sealed with tape. Don't forget the right inner packaging.
- For liquids, bottles, ceramics, buckets, tins and glass: always contact your sales representative first

### Our services

- Three delivery attempts in the Benelux
- A minimum of two delivery attempts for other European destinations
- Current delivery status online (Track & Trace and Shipping report)
- Online proof of delivery (POD)
- Each parcel insured up to €520

## Optional services

Optional service	Description		
Collection Request	This service is ideal for offering your customer the best support in returning shipments. The parcels to be returned are collected from the customer and then delivered to you or to another address. This option is available both on a national and international level. You can track the status of the parcel online using Track and Trace.		
Enhanced insurance	DPD insures parcels for up to €520 as standard. Enhanced insurance offers you the option of insuring parcels delivered within Europe up to a maximum of €13,000, meaning your parcel is fully insured.		
Saturday delivery	Have your parcel delivered to your customer on Saturdays.		
Evening delivery	Delivery possible from Monday to Friday between 6pm and 10pm, including the Predict service. Contact your sales representative for more information.		
Express	Delivery before a certain time (before 10:00, 12:00 or 18:00).		
Guarantee	Your international parcels delivered within a guaranteed leadtime.		

## Surcharges

Surcharge	Description		
Belgian road tax	This is a surcharge based on the tax brought in by the government on 1 April 2016. All freight vehicles with a maximum authorised mass (MAM) of more than 3.5 tonnes have since had to pay a mileage tax for using motorways and certain regional and municipal roads in Belgium.		
Fuel surcharge	DPD relies on the advice of approved bodies for the calculation and duration of this surcharge. Further information about the current fuel surcharge is available at <a href="https://www.dpd.be/fuelsurcharge">www.dpd.be/fuelsurcharge</a> .		
Island surcharge	A surcharge applies to deliveries to certain islands.		
Non-EU surcharge/collection request	Charges for customs formalities in the event of delivery or collection of parcels outside the EU.		
Security surcharge	A modest fee per parcel for measures (such as increased cooperation with authorities, introduction of security checks) that represent our contribution to eliminating dangerous situations as much as possible.		

For a current list of surcharges and applicable tariffs, see www.dpd.be/surcharges.



# Overview of destinations and delivery times\*

Destination	Days	Destination	Days
Belgium	1	Luxembourg (LU)	1
Bosnia and Herzegovina (BA)**	8	Monaco (MC)	2-3
Bulgaria (BG)	4	Netherlands (NL)	1
Denmark (DK)	2	Norway (NO)**	5
Germany (DE)	1-2	Austria (AT)	2
Estonia (EE)	4	Poland (PL)	2-3
Finland (FI)	5	Portugal (PT)	4
France (FR)	2-3	Romania (RO)	3
Greece (GR)	5-6	Serbia (RS)**	6
Hungary (HU)	2-3	Slovenia (SI)	2
Ireland (IE), excl. Northern Ireland	3	Slovakia (SK)	3
Iceland (IS)**	5	Spain (ES)	4
Italy (IT)	2-4	Czech Republic (CZ)	2-3
Croatia (HR)	3	United Kingdom (GB)	2-3
Latvia (LV)	3-4	Sweden (SE)	3
Liechtenstein (LI)**	2-3	Switzerland (CH)**	3
Lithuania (LT)	3-4	Ukraine (UA)**	8

 $<sup>^{\</sup>star}$  These delivery times are indicative and are our standard delivery times (although they cannot be guaranteed).



<sup>\*\*</sup> Customs clearance may lead to delays. If applicable, we will pass on extra costs to the shipper.