

Smart and convenient urban delivery in Warsaw

Urban depots are located near business and high-density areas, offering safe and reliable door-to-door and self-pickup services according to the customer's preference.

Location

> 11 urban depots

Opening hours

> 8 a.m. - 8 p.m.

Holiday

> 10 a.m. - 6 p.m.

Services

- > Fitting room
- > Table for parcel packaging
- > Label printer
- > Convenient pickup options

Parcels

- > Pre-sorted in the main depot and then transferred to urban depots before delivery
- > Customers can text instructions to have the parcel delivered at their doors or pick up the parcel from UD

Innovative service

- > On-site dressing room: try on purchases and return if need be



25 T

of CO₂ avoided per year



75,000 km

distance covered by low-emission vehicles per year



71

bikes, cargobikes and electric vehicles

+50 since 2019