

Rapid delivery

DPD Classic for Business

DPD Classic is an international service offered by all European BUs. It is operated through the road network. In each country, it offers common features and options that have been defined at the Group level. Some other features may vary among countries to adapt to local needs.

DPD Classic for Business

Mandatory features

Delivery attempts and management

	Austria	Belarus	Belgium & Luxembourg	Bosnia Herzegovina	Bulgaria	Croatia	Czech Republic	Denmark	Estonia	Finland	France (Chronopost)	France (DPD)	Germany	Greece	Hungary	Ireland	Italy (BRT)	Latvia	Lithuania	Luxembourg	Netherlands	Norway	Poland	Portugal	Romania	Russia	Serbia	Slovakia	Slovenia	Spain	Sweden	Switzerland	Turkey	Ukraine	United Kingdom
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Automatic redirection after first delivery attempt

Other location	-	-	-	-	-	-	-	■ ¹⁾	-	■ ¹⁾	■ ²⁾	-	-	■	-	-	-	-	-	-	-	■ ¹⁾	-	-	-	-	-	-	-	-	■ ¹⁾	-	-	-	-
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Delivery process

Default number of delivery attempts BtoB	2+1	1	2+1	2	3	2+1	2+1	1	2+1	1	1	2	2+1	2+1	2 from 1st Nov	3	2	2+1	2+1	2+1	2+1	1	2	2	2	2	2	2+1	2+1	2+1	1	2+1	1	2	2
Calling card left for failed deliveries	■	-	■	-	■	■	■	■	-	■	■	■	■	■	■	■	■	■	■	■	■	-	■	■	■	-	-	■	■	■	■	■	■	■	■
Maximum number of working days for the last redelivery (when parcel is not redirected to an other location in the meantime)	7	30 ³⁾	5	5	5	5	7	14	7	14	7	10	3	10	5	5	3	7	5	5	5	14	3	5	7	30	5	7	5	3	14	7	8	5	5

¹⁾ service point ²⁾ Possibility to choose other alternatives : post offices (14 days attempt), Chronopost service point (14 days attempt) ³⁾ calendar days

DPD Classic for Business

Mandatory features

Standard delivery days

Delivery on weekdays

A delivery on weekdays Monday – Friday is mandatory. It is offered across all BUs as standard delivery days without surcharge.

Delivery on Saturday

According to destination BU decision it can be included as a standard delivery day. See side table for details.

According to origin BU decision it can be surcharged to the customer.

Delivery on Sunday

According to destination BU decision it can be included as an optional delivery day in Predict in-flight options, and/or dedicated delivery service.

Countries, as destinations	Austria	Belgium & Luxembourg	Bulgaria	Croatia	Czech Republic	Denmark (PostNord)	Estonia	Finland (PostNord)	France (Chronopost)	France (DPD)	Germany	Hungary	Ireland	Italy (BRT)	Latvia	Lithuania	Netherlands	Norway (PostNord)	Poland	Portugal (Chronopost)	Romania	Slovakia	Slovenia	Spain	Sweden (PostNord)	Switzerland	United Kingdom	
Saturday delivery																												
inbound parcels	-	■ ³⁾	-	-	-	-	-	-	-	-	■ ⁴⁾	-	-	-	■ ²⁾	■ ²⁾	■ ³⁾	-	-	-	■ ²⁾	-	-	■	-	-	-	■ ⁶⁾
domestic parcels	■ ²⁾	■ ³⁾	-	-	■	-	■ ⁷⁾	-	■ ⁵⁾	-	■ ⁴⁾	■ ²⁾	■ ²⁾	-	■ ²⁾	■ ²⁾	■ ³⁾	-	■ ²⁾	■ ²⁾	■ ²⁾	■	■	■ ²⁾	-	-	■ ¹⁾⁶⁾	
Sunday delivery																												
inbound parcels	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	■ ⁶⁾	
domestic parcels	-	-	-	-	-	-	-	-	■ ¹⁾⁶⁾	-	-	-	-	-	-	-	-	-	-	■ ²⁾	-	-	-	■ ²⁾	-	-	■ ¹⁾⁶⁾	

¹⁾ Restrictions apply to off shore locations - ²⁾ As an option - ³⁾ As an option, from Benelux only - ⁴⁾ Only to residential addresses / As an option to business addresses - ⁵⁾ Included for B2C MyChrono - ⁶⁾ As an in-flight option with a surcharge for consignee - ⁷⁾ As an option of B2C service only

DPD Classic for Business

Notifications in case of failed delivery

- Cross-border & domestic
- Domestic
- not offered

	Austria	Belgium & Luxembourg	Croatia	Czech Republic	Denmark	Estonia	Finland	France (Chronopost)	France (DPD)	Germany	Hungary	Ireland	Italy	Latvia	Lithuania	Netherlands	Norway	Poland	Portugal	Romania	Russia	Slovakia	Slovenia	Spain (Seur)	Sweden	Switzerland	United Kingdom	
Paper notification card left at consignee's	■	■	■	■	-	-	■	■	■	■	■	■	■	■	■	■	■	■	■	■	■	■	■	■ ⁶⁾	-	■	■	
Electronic notifications																												
Push in App	-	-	-	-	-	-	-	-	-	■	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	■	
E-Mail	■	■	- ⁷⁾	■	-	■	-	■	■	■	■	■	■	■ ¹¹⁾	■	■	■	■	■	-	-	-	-	■	■	■	■	
SMS	-	-	-	■	-	■	-	■	■	■	-	■	■	-	-	-	■	■	■	-	-	-	-	■	■	■	■	
Default media if both available	-	-	-	both	-	■	-	both	both	email	-	■	both	-	-	email	■	■	both	-	-	-	-	email	sms	email	both	
Time restrictions for E-Mail	-	-	-	00:00-08:00	-	-	-	-	-	-	06:00-22:00	-	-	-	-	22:00-07:00	-	-	■	-	-	-	-	-	-	-	-	
Time restrictions for SMS	-	-	-	22:00-08:00	-	■	-	07:20-22:30	-	06:00-23:00	-	-	07:00-22:00	-	23:00-07:00	-	-	■	-	-	-	-	-	08:00-23:30	-	-	-	
Electronic notification tracked and visible:																												
in internal track and trace	■	-	■	■	-	■	-	■	■	■	-	■	-	-	-	-	■	■	■	-	-	-	■	-	-	■	■	■
in customer track and trace	-	-	-	-	-	-	-	■	■ ¹⁾	-	-	■	-	-	-	-	■	■	■	-	-	-	■	-	-	■	-	-
If yes, it shows the media used	■	-	-	■	-	-	-	■	-	-	-	■	-	-	-	-	■	-	-	-	-	-	-	-	■	■	■	
Re-delivery options if parcel not automatically re-directed to a Pickup location																												
Change date (see number of days below*)	■	■	■	■	-	■	■	■	■	■	■	■	■	■	-	■	■	■	-	-	-	-	■	■	■	-	■	
Pickup from shop	■	■	■	■	■ ⁵⁾	■	-	■	■ ²⁾	■	■	■	-	■	-	■	-	■	-	-	-	-	■	■	■	■ ⁵⁾	■	■
Pickup from depot	■	■	■	■	-	■	■	■	■	■	■	■	■	■	-	■	-	■	-	-	-	-	■	■	■	-	■	■
Different address	■	■	■	■	-	■	■	■ ¹¹⁾	■	-	■	■	■ ¹³⁾	■	-	■	-	■	-	-	-	-	■	■	■	■	■	■
Neighbour	■	-	-	■	-	-	-	■	■	■	■	■	-	-	-	-	-	-	-	-	-	-	-	-	-	-	■	■
Safe place / deposit	■	■	■	-	-	-	■	■	-	■	■	-	-	-	-	■	-	-	-	-	-	-	-	-	-	-	■	■
Saturday (incl. Upgrade)	■	-	-	■	-	■	-	-	-	■	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	■ ⁸⁾	■
Upgrade to Sunday	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	■	■
Precise time slot (incl. Evening)	-	-	-	■	-	-	-	-	-	-	-	-	-	-	-	-	■	■	-	-	-	-	-	■	-	-	■ ⁹⁾	-
Return to sender	■	-	■	■	-	■	■	■ ¹¹⁾	-	■	■	■	-	■	-	-	-	■	-	-	-	-	■	■	-	-	-	-
Other : (specify)	-	-	-	■	-	-	-	-	■ ³⁾	-	■ ¹²⁾	-	-	-	-	-	-	-	-	-	-	-	-	■	-	-	-	
Number of working days the consignee can re-deliver the parcel																												
SMS	-	-	5	-	-	-	-	6	5 ⁴⁾	6	5	-	3	-	5	-	-	3	-	-	-	-	7 ¹⁾	6	5	-	- ¹⁰⁾	5
E-Mail	6	5	5	-	-	10	-	6	5 ⁴⁾	6	5	-	3	-	5	-	-	3	-	-	-	-	7	6	5	-	- ¹⁰⁾	5
Web portal	6	5-7	-	20	-	10	5	6	5 ⁴⁾	6	5	5	3	3	5	5	-	3	-	-	-	-	7	6	5	-	5	5

Rapid delivery

DPD Classic for B2C (DPD Home)

DPD Classic is an international service offered by all European BUs. It is operated through the road network. In each country, it offers common features and options that have been defined at the Group level. Some other features may vary among countries to adapt to local needs.

DPD Classic for B2C (DPD Home)

Mandatory features

Delivery attempts and management

	Austria	Belarus	Belgium & Luxembourg	Bosnia Herzegovina	Bulgaria	Croatia	Czech Republic	Denmark	Estonia	Finland	France (Chronopost)	France (DPD)	Germany	Greece	Hungary	Ireland	Italy (BRT)	Latvia	Lithuania	Netherlands	Norway	Poland	Portugal	Romania	Russia	Serbia	Slovakia	Slovenia	Spain	Sweden	Switzerland	Turkey	Ukrainia	United Kingdom
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Automatic redirection after first delivery attempt

Pickup location (shop / locker)	■	-	■ ¹⁾	-	-	-	-	■ ²⁾	-	■ ²⁾	■	-	■ ³⁾	■	-	-	-	-	-	■ ⁴⁾	■ ²⁾	-	-	-	-	-	-	-	-	-	■ ⁴⁾	■ ²⁾	■	-	-	■ ⁵⁾
Other location	-	-	-	-	-	-	-	■ ²⁾	-	■ ²⁾	■ ⁶⁾	-	-	■	-	-	-	-	-	-	■ ²⁾	-	-	-	-	-	-	-	-	■ ²⁾	-	-	-	-	-	

Delivery BtoC process

Default number of delivery attempts BtoC with Predict			1				2+1					2	1		2	3	2		2+1	1															2
Default number of delivery attempts BtoC without Predict	3	1	1	2	2-3	2-3	3	1	2+1	1	1	2	1	2-3	2	3	2	2+1	2+1	1	1	2	2	2	2	2	2	3	3	2	1	3	1	1	2
Calling card left for failed deliveries	■	-	■	-	■	■	■	■	-	■	■	■	■	■	■	■	■	■	■	■	-	-	■	■	-	-	■	■	■	■	■	■	■	■	■
Maximum number of working days for the last redelivery (when parcel is not redirected to a Pickup location in the meantime)	7	30 ⁷⁾	5	5	5	5	7	14	7	14	7	10	3	10	5	5	3	7	5	5	14	-	5	7	30	5	7	5	3	14	7	8	5	5	

1) if a neighbour is not present either - Exception for parcels that are not suitable to a Pickup location - 2) service point - 3) if consignee's email or mobile phone is available -

4) after a failure delivery only in peak campaigns, B2C, and low RPC customers - 5) after second attempt only -

6) possibility to choose other alternatives : post offices (14 days attempt) - 7) calendar days

DPD Classic for B2C (DPD Home)

Mandatory features

Standard delivery days

Delivery on weekdays

A delivery on weekdays Monday – Friday is mandatory. It is offered across all BUs as standard delivery days without surcharge.

Delivery on Saturday

According to destination BU decision it can be included as a standard delivery day. See side table for details. The tendency and goal is that Saturday becomes a standard delivery day in future. According to origin BU decision it can be surcharged to the customer.

Delivery on Sunday

According to destination BU decision it can be included as an optional delivery day in Predict in-flight options, and/or dedicated delivery service.

Countries, as destinations	Austria	Belgium & Luxembourg	Bulgaria	Croatia	Czech Republic	Denmark (PostNord)	Estonia	Finland (PostNord)	France (Chronopost)	France (DPD)	Germany	Hungary	Ireland	Italy (BRT)	Latvia	Lithuania	Netherlands	Norway (PostNord)	Poland	Portugal (Chronopost)	Romania	Slovakia	Slovenia	Spain	Sweden (PostNord)	Switzerland	United Kingdom	
Saturday delivery																												
inbound parcels	-	■ ³⁾	-	-	-	-	-	-	-	-	■ ⁴⁾	-	-	-	■ ²⁾	■ ²⁾	■ ³⁾	-	-	-	■ ²⁾	-	-	■	-	-	-	■ ⁶⁾
domestic parcels	■ ²⁾	■ ³⁾	-	-	■	-	■ ⁷⁾	-	■ ⁵⁾	-	■ ⁴⁾	■ ²⁾	■ ²⁾	-	■ ²⁾	■ ²⁾	■ ³⁾	-	■ ²⁾	■ ²⁾	■ ²⁾	■	■	■ ²⁾	-	-	-	■ ¹⁾⁶⁾
Sunday delivery																												
inbound parcels	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	■ ⁶⁾
domestic parcels	-	-	-	-	-	-	-	-	■ ¹⁾⁶⁾	-	-	-	-	-	-	-	-	-	■ ²⁾	■ ²⁾	-	-	-	■ ²⁾	-	-	-	■ ¹⁾⁶⁾

■ Cross-border & domestic
■ Domestic

¹⁾ Restrictions apply to off shore locations - ²⁾ As an option - ³⁾ As an option, from Benelux only - ⁴⁾ Only to residential addresses / As an option to business addresses - ⁵⁾ Included for B2C MyChrono - ⁶⁾ As an in-flight option with a surcharge for consignee - ⁷⁾ As an option of B2C service only

DPD Classic for B2C (DPD Home)

Notifications in case of failed delivery

■ Cross-border & domestic
■ Domestic
 Q1'20: under development
 - not offered

	Austria	Belgium & Luxembourg	Croatia	Czech Republic	Denmark	Estonia	Finland	France (Chronopost)	France (DPD)	Germany	Hungary	Ireland	Italy	Latvia	Lithuania	Netherland	Norway	Poland	Portugal	Romania	Russia	Slovakia	Slovenia	Spain (Seur)	Sweden	Switzerland	United Kingdom
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Paper notification card left at consignee's

	■	■	■	■	-	-	■	■	■	■	■	■	■	■	■	■	■	■	■			■	■	■ ⁶⁾	-	■	■
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Electronic notifications

Push in App	-	Q1'20	-	-	-	-	-	-	-	■	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	■
E-Mail	■	■	- ⁷⁾	■	-	■	-	■	■	■	■	■	■	■ ¹¹⁾	■	■	■	■	■	-	-	-	-	■	■	■	■
SMS	-	-	-	■	-	■	-	■	■	■	-	■	■	-	-	-	■	■	■	-	-	-	-	■	■	■	■
Default media if both available	-	both	-	both	-	■	-	both	both	email	-	■	both	-	-	email	■	■	both	-	-	-	-	email	sms	email	both
Time restrictions for E-Mail	-	22:00-06:00	-	00:00-08:00	-	-	-	-	-	-	06:00-22:00	-	-	-	-	22:00-07:00	-	-	■	-	-	-	-	-	-	-	-
Time restrictions for SMS	-	-	-	22:00-08:00	-	■	-	07:20-22:30	-	06:00-23:00	-	-	07:00-22:00	-	23:00-07:00	-	-	■	-	-	-	-	-	08:00-23:30	-	-	-

Electronic notification tracked and visible:

in internal track and trace	■	-	■	■	-	■	-	■	■	■	-	■	-	-	-	-	■	■	■	-	-	-	■	-	■	■	■
in customer track and trace	-	-	-	-	-	-	-	■	■ ¹⁾	-	-	■	-	-	-	-	■	■	■	-	-	-	■	-	■	-	-
If yes, it shows the media used	■	-	-	■	-	-	-	■	-	-	-	■	-	-	-	-	■	-	-	-	-	-	-	■	■	■	■

Re-delivery options if parcel not automatically re-directed to a Pickup location

Change date (see number of days below*)	■	■	-	■	-	■	■	■	■	■	■	■	■	■	-	■	■	■	-	-	-	■	■	■	-	■	■
Pickup from shop	■	■	-	■	■ ⁵⁾	■	-	■	■ ²⁾	■	■	■	-	■	-	■	-	■	-	-	-	■	■	■	■ ⁵⁾	■	■
Pickup from depot	■	-	-	■	-	■	■	■	■	■	■	■	■	■	-	■	-	■	-	-	-	■	■	■	■	■	■
Different address	■	■	-	■	-	■	■	■ ¹¹⁾	■	-	■	■	■ ¹³⁾	■	-	■	-	■	-	-	-	■	■	■	■	■	■
Neighbour	■	-	-	■	-	-	-	■	■	■	■	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	■
Safe place / deposit	■	■	-	-	-	-	■	■	-	■	■	-	-	-	-	■	-	-	-	-	-	-	-	-	-	■	■
Saturday (incl. Upgrade)	■	-	-	■	-	■	-	-	-	■	-	-	-	-	-	-	-	-	■	-	-	-	-	-	-	■ ⁸⁾	■
Upgrade to Sunday	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	■	-	-	-	-	-	-	■	■
Precise time slot (incl. Evening)	-	-	-	■	-	-	-	-	-	-	-	-	-	-	-	-	-	■	■	-	-	-	■	-	-	■ ⁹⁾	■
Return to sender	■	-	-	■	-	■	■	■ ¹¹⁾	-	■	■	-	-	■	-	-	-	■	-	-	-	-	■	■	-	-	-
Other : (specify)	-	-	-	■	-	-	-	-	■ ³⁾	-	■ ¹²⁾	-	-	-	-	-	-	-	-	-	-	-	■	-	-	-	-

*number of working days to reschedule:

SMS	-	-	-	-	-	-	-	6	5 ⁴⁾	6	5	-	3	-	5	-	-	3	-	-	-	7 ¹⁾	6	5	-	- ¹⁰⁾	5
E-Mail	6	5	-	-	-	10	-	6	5 ⁴⁾	6	5	-	3	-	5	-	-	3	-	-	-	7	6	5	-	- ¹⁰⁾	5
Web portal	6	5-7	-	20	-	10	5	6	5 ⁴⁾	6	5	5	3	3	5	5	-	3	-	-	-	7	6	5	-	5	5

Rapid delivery

Restrictions and excluded goods

DPD Classic (Business and Home)

Restrictions and excluded goods – DPD Classic (Business & Home)

The domestic restrictions for CLASSIC of origin BU apply to CLASSIC EUROPE

Y Excluded goods
 N Not excluded goods
 LQ Means the limited quantity as defined in the ADR (The European Agreement concerning the International Carriage of Dangerous Goods by Road)

	Austria	Belarus	Belgium & Luxembourg	Bosnia Herzegovina	Bulgaria	Croatia	Czech Republic	Denmark	Estonia	Finland	France (Chronopost)	France (DPD)	Germany	Greece	Hungary	Ireland	Italy
(i) Parcels that are not packed and labelled in accordance with Sections 5.1 and 5.2; bundled parcels in which two or more parcels are bundled together and marked with only one parcel label; parcels that exceed the dimensions referred to in Section 5.1	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	Y	Y	Y
(ii) Dangerous goods, hazardous goods and flammable goods, including but not limited to: dangerous or hazardous wastes, medical wastes, hypodermic needles and syringes, firearms, weapons, ammunitions, explosives, fireworks, chemicals, acidic, corrosive or irritant substances	Y	Y	Y, except LQ and EQ	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y, unless agreed	Y	Y	N	Y
(iii) Batteries	N	N	Y, except LQ	Y	N	Y	N, except LQ	N	Y	N	Y	Y	N	N	N	Y, except lithium	Y
(iv) Tobacco products	N	Y	N	N	Y	Y	Y	Y	Y	Y	N	Y	N	N	Y	N	Y
(v) Works of art, jewelry (including watches), precious metals (including gold or silver items), precious stones, real pearls, glass or any articles (or part of them) that are made up of glass, porcelain, earthenware or other similar materials, antiqs, carpets, furs or any other valuables	Y	Y	Y, if its value is above 520 €	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y, if its value is above 520 €	Y	Y	N	Y
(vi) Cash, coins, collectable coins and stamps	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	Y
(vii) Documents which can be exchanged for cash or goods (for example cheques, vouchers with a face value, credit notes, bonds, printed shares, currency paper money and negotiable instruments equivalent to cash admission tickets and gambling tickets)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	Y
(viii) Alcohol including wines, beers and spirits	N	N	N, if correctly packed	N	N	N	N, if correctly packed	N	Y	Y	N	N	N	N	N	N	N
(ix) Liquids of any kind and ice	N	N	N, with respect for ADR/LQ	N	Y	N	N	N	N	N	N	N	N	Y	N	N	Y
(x) Televisions or monitors with screens larger than 37 cm	N (depends on girth)	N	N	Y	N	N	N, Excluded if > 50cm and also curved TV	N	N	N	N	N	N	N	N	N	N
(xi) Body parts or human remains, living or dead animals, fish or birds, or any living organism of any type (including seeds, trees and plants) and frozen or perishable food	Y	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	Y
(xii) Any goods prohibited by the law or regulation of any government or public or local authority of any country where the goods are carried	Y	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
(xiii) Any goods which require temperature controlled transport	Y	Y	Y	N	Y	N	Y	Y	Y	Y	N	Y	Y	Y	Y	N	Y
(xiv) Parcels and goods the transportation of which is subject to the obtaining of a license by the Service Provider or any DPD Network Member and/or which do not meet the requirements of the international conventions or the statutory regulations of the respective country of expedition, dispatch, transit or destination or which require special permits (import or export)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	Y
(xv) Parcels that require a declaration of value pursuant to Art. 24 CMR or the declaration of special interest in delivery pursuant to Art. 26 Paragraph 1 CMR; goods that require a declaration of value or a declaration of a special interest in delivery pursuant to Art. 22 Warsaw Convention / Art. 22 Montreal Convention	Y	Y	Y	Y	Y	N	Y	Y	Y	Y	Y	Y	N	Y	Y	N	Y
(xvi) Tenders, pre-qualification dossiers in the context of allocation of contract and copies of examination papers	N	N	Y	N	N	N	N	N	N	N	Y	Y	N	N	N	N	N
(xvii) Parcel of a value higher than	15.000€	16.660€	13.000€	13.000€	1.500€	13.000€	20.000€ additionally insured above 2 KE	13.000€	13.000€	13.000€	13.000€	13.000€	13.000€	5.000€	13.000€	13.000€	100.000€

Restrictions and excluded goods – DPD Classic (Business & Home)

The domestic restrictions for CLASSIC of origin BU apply to CLASSIC EUROPE

Y Excluded goods
 N Not excluded goods
 LQ Means the limited quantity as defined in the ADR (The European Agreement concerning the International Carriage of Dangerous Goods by Road)

	Latvia	Lithuania	Luxembourg	Netherlands	Norway	Poland	Portugal	Romania	Russia	Serbia	Slovakia	Slovenia	Spain	Sweden	Switzerland	Turkey	Ukraine	United Kingdom
(i) Parcels that are not packed and labelled in accordance with Sections 5.1 and 5.2; bundled parcels in which two or more parcels are bundled together and marked with only one parcel label; parcels that exceed the dimensions referred to in Section 5.1	N	Y	Y	Y	Y	N	Y	Y	Y	Y	Y	Y	Y	Y	N	Y	Y	Y
(ii) Dangerous goods, hazardous goods and flammable goods, including but not limited to: dangerous or hazardous wastes, medical wastes, hypodermic needles and syringes, firearms, weapons, ammunitions, explosives, fireworks, chemicals, acidic, corrosive or irritant substances	Y, except LQ	Y	Y, except LQ and EQ	Y	Y	Y	Y	Y	Y	Y	Y	Y, except ADR LQ	N	Y	Y, except LQ	Y	Y	Y
(iii) Batteries	Y, except LQ	Y, except LQ	Y, except LQ	Y	N	Y	Y	Y	Y	N	Y	Y, except ADR LQ	Y	N	N	Y	N	Y
(iv) Tobacco products	Y	Y	Y	Y	Y	Y	N	Y	Y	N	Y	Y	Y	Y	N	Y	Y	Y
(v) Works of art, jewelry (including watches), precious metals (including gold or silver items), precious stones, real pearls, glass or any articles (or part of them) that are made up of glass, porcelain, earthenware or other similar materials, antiqs, carpets, furs or any other valuables	Y	Y	Y, if its value is above 520 €	Y	Y	Y	Y	Y	N	Y	Y	Y, if its value is above 520 €	N	Y	N	Y	Y	Y
(vi) Cash, coins, collectable coins and stamps	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
(vii) Documents which can be exchanged for cash or goods (for example cheques, vouchers with a face value, credit notes, bonds, printed shares, currency paper money and negotiable instruments equivalent to cash admission tickets and gambling tickets)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	Y	N	Y	Y	Y
(viii) Alcohol including wines, beers and spirits	Y	Y	N, if not correctly packed	N, but depends on the package used	Y	Y	N	N	Y	N	N	N	N	Y	N	Y	Y	Y
(ix) Liquids of any kind and ice	N	Y, Except LQ	N, with respect for ADR/LQ	N, as long as it isn't ADR or LQ, and no ice. Needs approval first	Y	Y	N, but depends on the package used	N	N	Y	Y	N, except ice	Y	Y	Y	Y	Y	Y
(x) Televisions or monitors with screens larger than 37 cm	N	N	N	N	N	N	N	N	N	N	N	N	N	N	N	Y	N	Y
(xi) Body parts or human remains, living or dead animals, fish or birds, or any living organism of any type (including seeds, trees and plants) and frozen or perishable food	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	Y	Y	Y
(xii) Any goods prohibited by the law or regulation of any government or public or local authority of any country where the goods are carried	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
(xiii) Any goods which require temperature controlled transport	Y	Y	Y	Y	Y	Y	N, but depends on the package used	Y	Y	Y	Y	Y	N	Y	Y	Y	Y	Y
(xiv) Parcels and goods the transportation of which is subject to the obtaining of a license by the Service Provider or any DPD Network Member and/or which do not meet the requirements of the international conventions or the statutory regulations of the respective country of expedition, dispatch, transit or destination or which require special permits (import or export)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N	Y	Y	Y	Y	Y
(xv) Parcels that require a declaration of value pursuant to Art. 24 CMR or the declaration of special interest in delivery pursuant to Art. 26 Paragraph 1 CMR; goods that require a declaration of value or a declaration of a special interest in delivery pursuant to Art. 22 Warsaw Convention / Art. 22 Montreal Convention	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
(xvi) Tenders, pre-qualification dossiers in the context of allocation of contract and copies of examination papers	N	Y	Y	Y	N	N	N	N	N	N	N	N	N	N	N	N	N	Y
(xvii) Parcel of a value higher than	15.000€	16.660€	13.000€	13.000€	1.500€	13.000€	13.000€	13.000€	13.000€	13.000€	13.000€	13.000€	13.000€	5.000€	13.000€	13.000€	100.000€	13.000€