

What is Predict?



DPD's Predict service keeps you fully informed of where your parcel is and when and how it will be delivered.

1st Message on the evening before delivery!

You will receive an email or text message saying that your parcel will be delivered the following working day with:

Four options to change your delivery



A different date



A different address



Pickup Parcelshop



Permission to leave



Live tracking

2nd Message on the morning of delivery!

You will receive an email or text message saying that your parcel will be delivered today. You'll receive:



A different date



A different address



Pickup Parcelshop



Permission to leave



Live tracking

The number of stops the driver still has to make before arriving at your delivery address

Extra service!



A time slot of 1 hour

How can you change your delivery?

Click on the link in the Predict message and select:

- 1 A different date: for the next delivery day
- 2 A different address: for the next delivery day
- 3 Pickup parcelshop: for parcels of max. 20kg
- 4 Permission to leave: in a safe place at your home

Not yet received this email or text message from DPD?

Then go to dppredict.nl and enter your 14-digit parcel number. Don't forget to inform your sender so that they can implement DPD's Predict service and you can also be fully informed by DPD next time.