

# What is Predict?



DPD's Predict service keeps you fully informed of where your parcel is and when and how it will be delivered.

## 1<sup>st</sup> Message on the evening before delivery!

You will receive an email or text message saying that your parcel will be delivered the following working day. You can still change your delivery.

### Four options:



A different date



A different address



Pickup Parcelshop



Permission to leave

## 2<sup>nd</sup> Message on the morning of delivery!

You will receive an email or text message saying that your parcel will be delivered today. You can change your delivery up to 30 min. before the delivery time.

### Four options:



A different date



A different address



Pickup Parcelshop



Permission to leave



### Live tracking

The number of stops the driver still has to make before arriving at your delivery address



### Time-slot of one hour

The time-slot within which your parcel will be delivered is

## How can you change your delivery?

Click on the link in the Predict message and select:

- 1 A different date: for the next delivery day
- 2 A different address: for the next delivery day
- 3 Pickup parcelshop: for parcels of max. 20kg, delivered no later than the next working day
- 4 Permission to leave: you have chosen a safe location at your delivery address

### Not yet received this email or text message from DPD?

Then go to [dppredict.nl](http://dppredict.nl) and enter your 14-digit parcel number. Don't forget to inform your sender so that they can implement DPD's Predict service and you can also be fully informed by DPD next time.