

Near your home
Near your work
Near where you are

Over 28,000 European
Pickup points

Pickup parcelshops and
Pickup Stations (lockers)

Longer opening hours

95% of the
population
is within 15
minutes of a
Pickup point



Flights into Europe

- Access Europe through a choice of gateways in CDG (France), LHR (UK), FRA (Germany) or AMS (NL).
- You can organise your own air line haul or DPD can offer cost effective air line haul solutions.
- No waiting for your parcels to arrive. Electronic Customs pre-clearance is started when the parcels are in the air.
- No time wasting. Rapid recovery from cargo sheds within a few hours of flight arrivals.

Centralised EU Customs clearance

- Centralised electronic clearance for all destinations for a controlled and consistent EU customer experience.
- For any Duties and Taxes applicable, both 'shipper pays' or 'recipient pays' options are available.
- Secure, local language, online payment platform for Duties and Taxes.

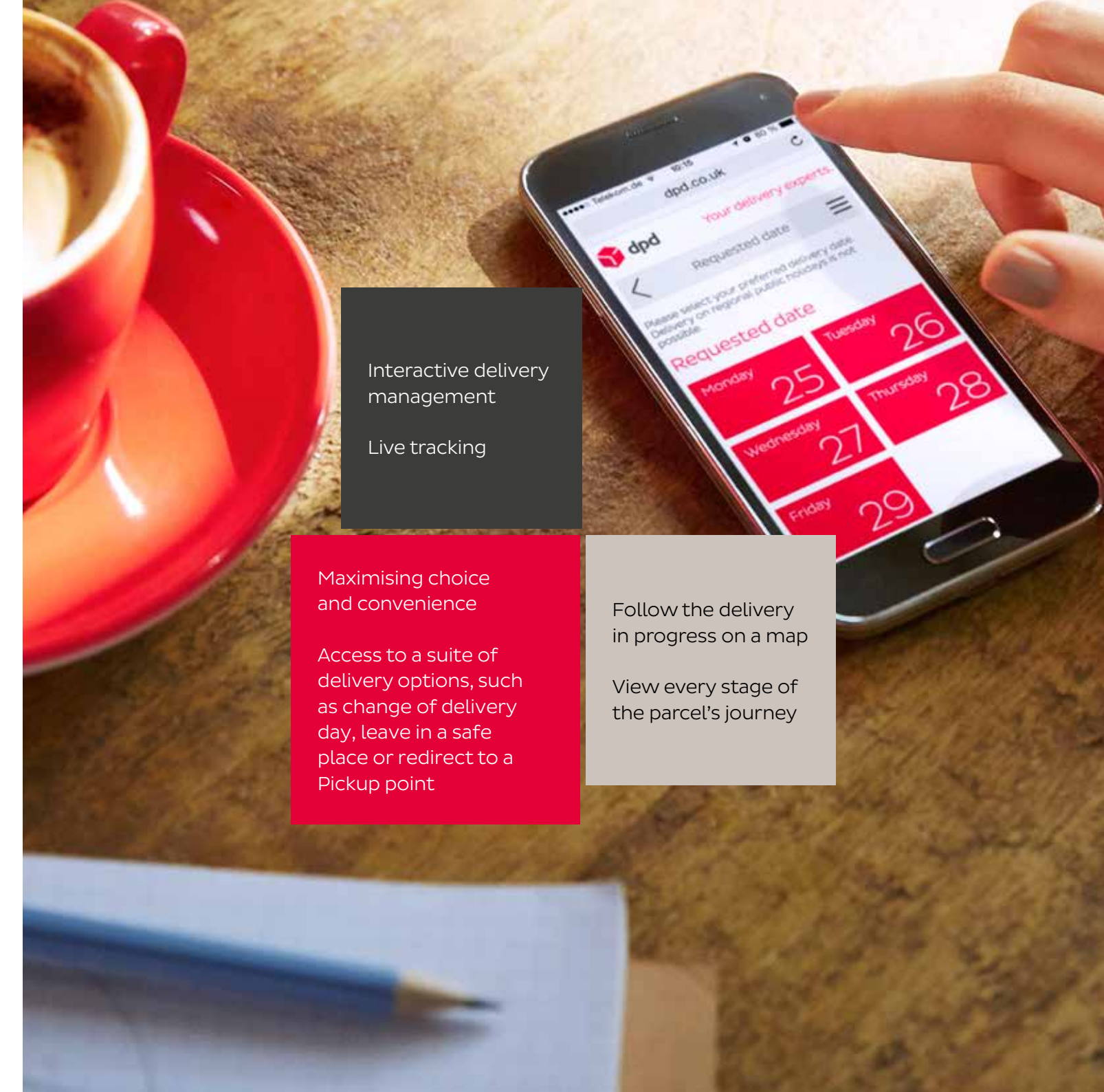


B2C delivery excellence

- We're a leading European parcel company, delivering 4 million parcels per day and growing.
- With 840 hubs and depots, 26,000 employees, DPD eParcel covers all major EU countries.
- European-wide delivery from 2 days after arrival in the import gateway.

Predict

- No need to wait in all day. Interactive delivery through SMS and email provides a 1 hour delivery window.
- Putting your customer in control. Our in-flight options give your customer the ability to change the delivery day and/or delivery location.
- Making it convenient. Customers can choose to collect their parcel from a Pickup point if they prefer.



Interactive delivery
management

Live tracking

Maximising choice
and convenience

Access to a suite of
delivery options, such
as change of delivery
day, leave in a safe
place or redirect to a
Pickup point

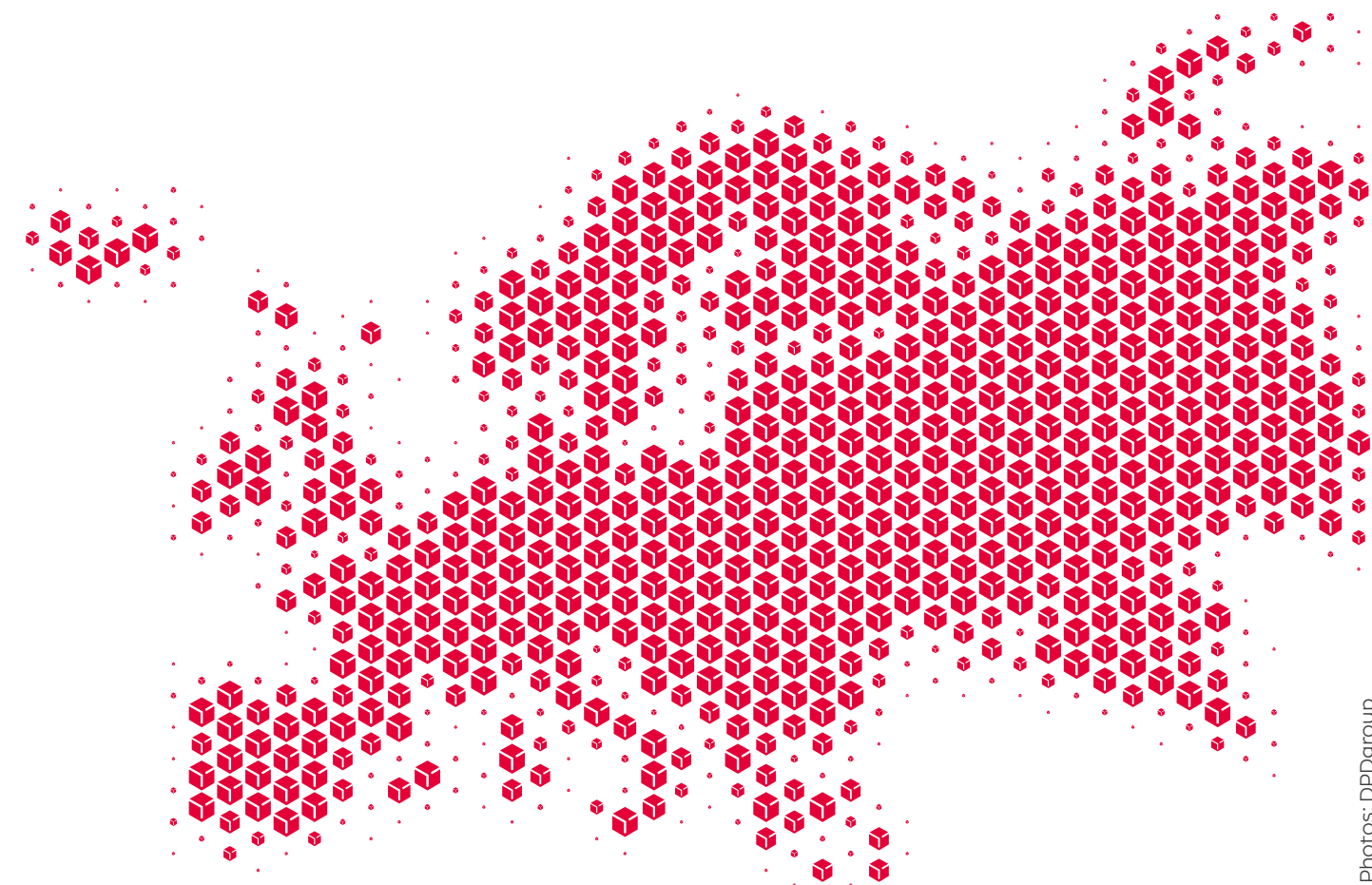
Follow the delivery
in progress on a map

View every stage of
the parcel's journey

Easy

We've made it as easy as possible for you. Our flexible operational model allows you to integrate our network into your business. You can link our parcel numbers with your domestic ones for full visibility.

And we'll provide dedicated support with full weekly reporting and tracking data available.



Photos: DPDgroup

DPDgroup
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DPD eParcel

A fully tracked service
for ecommerce B2C
parcels to Europe



Simple

From the fastest-growing parcel network in Europe, DPD eParcel is a specially designed B2C service aimed to give your customers a best in class experience.

We've kept it simple – all parcels are electronically tracked and managed throughout the process. And with a single IT integration – one barcode identifies your parcel throughout its journey – you can keep track of all your parcels from point of despatch to final delivery.

