

DPD PRICE LIST

Business Customers

Parcel delivery in Slovenia and worldwide



Why is our work special?

DPD Slovenia is part of the DPDgroup, which has a total of 75.000 proud members. Every day, we deliver over 5,2 million parcels in more than 230 countries all over the world and enable access to all the leading business regions. Our joint and strong international business network allows the quick and effective exchange of knowledge and experience. It is very simple to send and receive parcels, no matter where you are in Europe. It is true that we are only the second largest parcel distribution provider in Europe, but our main advantage lies elsewhere. Our attitude to customers and the establishment of strong ties between people make us different to the average. Every parcel, every person, every relationship counts.

DPD parcels – standards:

- Maximum weight: 31.5 kg
- Maximum length: 175 cm
- The maximum sum of the circumference and the longest side is 300 cm: **2 x (length + width) + length of the longest side.**
- If a parcel shipped and delivered to Slovenia exceeds the DPD standards, the costs are calculated based on the volumetric weight using the formula: height*width*length/5000.

Your advantages:

- Next business day delivery
- Complete service at an affordable price
- Shipping costs include parcel insurance of up to EUR 520,00
- Three delivery attempts
- If parcel delivery is not objectively feasible, the parcel is returned to you
- With no additional costs
- Parcel tracking (www.dpd.si)

1. Parcel Distribution in Slovenia

1.1. DPD CLASSIC (Slovenia)

DPD CLASSIC Slovenia							
Country	2 kg	5 kg	10 kg	15 kg	20 kg	25 kg	31.5 kg
Slovenia	4,00	5,00	6,10	7,10	8,20	9,60	10,50

1.2. DPD EXPRESS (Slovenia) – DPD 08:30, DPD 10:00, DPD 12:00

Your advantages:

- Selected delivery time
- Short delivery times
- Parcel tracking (www.dpd.si)
- Parcel insurance of up to EUR 520,00 included in the price
- Written and electronic certificate of delivery

The shipper receives a notification of the service provided within 15 minutes of the successful delivery of the parcel

DPD 08:30								
Country	Delivery time	2 kg	5 kg	10 kg	15 kg	20 kg	25 kg	31.5 kg
Slovenia	by 8:30	11,55	12,35	13,30	14,25	15,20	16,40	17,20

*The recipient must be accessible from 7:30.

DPD 10:00								
Country	Delivery time	2 kg	5 kg	10 kg	15 kg	20 kg	25 kg	31.5 kg
Slovenia	by 10:00	8,55	9,35	10,30	11,25	12,20	13,40	14,20

*The recipient must be accessible from 7:30.

DPD 12:00								
Country	Delivery time	2 kg	5 kg	10 kg	15 kg	20 kg	25 kg	31.5 kg
Slovenia	by 12:00	5,55	6,35	7,30	8,25	9,20	10,40	11,20

*The recipient must be accessible from 7:30.

2. International Distribution

With DPD International Parcel Delivery you can reach 36 countries in Europe quickly and reliably.

DPD parcels – standards:

- Maximum weight: 31.5 kg
- Maximum length: 175 cm
- The maximum sum of the circumference and the longest side is **300 cm: 2x (length + width) + length of the longest side.**
- Non-systematic parcels exceeding the minimum deviations (weight: +0.5 kg, length: +45 kg, girth: +10 cm) from the authorized dimensions shipped outside Slovenia (EU) will be charged a fee of EUR 25 (VAT excluded). The maximum length is 175 cm and the maximum sum of the circumference and the longest side is 300 cm.
- For shipments to the island EU states, please contact our depot by phone: +386 (0)1 513 23 00 or by e-mail: info@dpd.si

Your advantages:

- European and intercontinental parcel delivery to 230 countries
- Suitable for business and personal shipments with short delivery times
- High quality and reliability at an affordable price
- Shipping costs include parcel insurance of up to EUR 520,00
- Three delivery attempts
- Parcel tracking (www.dpd.si)
- DPDgroup network guarantees short delivery times and effective delivery all over Europe
- International Express – parcel delivery by plane

2.1. DPD CLASSIC – PARCEL DELIVERY TO THE EU

DPD CLASSIC – PARCEL DELIVERY TO THE EU								
Country	Expected delivery time	2 kg	5 kg	10 kg	15 kg	20 kg	25 kg	31.5 kg
Austria	1 day	15,30	17,00	18,90	20,10	22,70	24,90	28,10
Belgium	3 days	18,70	19,80	20,90	23,10	24,10	25,70	26,50
Bulgaria	3 days	40,10	41,20	43,40	45,40	46,50	47,80	49,10
Czech Republic	2 days	27,00	28,50	29,10	30,40	31,80	34,70	36,20
Denmark	3 days	20,30	22,70	24,10	26,80	27,80	29,00	29,90
Estonia	4 days	34,60	35,60	36,80	39,40	41,90	44,50	46,80
Finland	5 days	32,10	34,10	39,20	44,20	49,20	53,90	59,20
France	3 days	28,40	30,10	32,80	33,40	34,30	35,40	36,10
Greece	3 days	50,80	51,90	54,10	56,10	57,20	58,50	59,80
Ireland	4 days	41,70	43,90	45,90	48,80	53,30	56,20	59,90
Italy	2 days	19,20	20,20	22,50	23,20	24,70	26,20	28,90
Latvia	4 days	34,50	34,60	36,80	39,40	41,90	44,50	46,80
Lithuania	4 days	33,10	33,60	35,40	38,00	40,60	43,10	45,40
Luxembourg	2 days	19,20	20,20	21,70	23,90	26,20	27,80	29,10
Hungary	2 days	25,70	26,80	29,00	30,90	32,10	33,30	34,70
Germany	2 days	19,20	20,20	22,50	23,20	24,70	26,20	28,90
Netherlands	3 days	18,20	19,50	21,00	22,90	24,50	25,50	26,10
Poland	3 days	26,20	27,70	29,50	30,70	32,10	35,20	37,20
Portugal	4 days	37,50	38,70	40,80	42,90	45,80	49,00	53,80
Romania	3 days	34,80	35,80	38,10	40,00	41,20	42,50	43,80
Slovakia	2 days	26,80	28,00	29,60	30,70	32,20	35,20	37,00
Spain	4 days	33,20	34,20	37,50	39,20	41,90	44,10	45,90
Sweden	4 days	33,30	34,50	36,70	39,20	41,90	44,40	46,50
Great Britain	3 days	26,80	28,70	32,50	34,60	37,60	38,90	40,10

2.2. COLLECTION REQUEST

PRICE LIST – COLLECTION REQUEST								
Country	Expected delivery time	2 kg	5 kg	10 kg	15 kg	20 kg	25 kg	31.5 kg
Austria	1 day	19,60	21,30	23,20	24,40	27,00	29,20	32,40
Belgium	3 days	23,00	24,10	25,10	27,40	28,40	30,00	30,80
Bulgaria	4 days	44,40	45,50	47,70	49,60	50,80	52,10	53,40
Czech Republic	3 days	31,20	32,70	33,40	34,70	36,10	38,90	40,40
Denmark	3 days	24,60	27,00	28,40	31,00	32,10	33,30	34,10
Estonia	5 days	38,80	39,80	41,10	43,70	46,20	48,80	51,00
Finland	5 days	36,40	38,40	43,40	48,50	53,50	58,20	63,50
France	3 days	32,60	34,30	37,10	37,70	38,60	39,70	40,30
Ireland	3 days	46,00	48,20	50,20	53,10	57,60	60,50	64,20
Italy	3 days	27,80	28,60	29,90	30,50	31,70	35,00	37,70
Latvia	5 days	38,70	38,80	41,10	43,70	46,20	48,80	51,00
Lithuania	5 days	37,30	37,90	39,70	42,30	44,80	47,40	49,60
Luxembourg	2 days	23,40	24,50	26,00	28,10	30,50	32,10	33,40
Hungary	2 days	30,00	31,00	33,30	35,20	36,40	37,60	38,90
Germany	2 days	23,40	24,50	26,80	27,50	29,00	30,50	33,20
Netherlands	3 days	22,50	23,80	25,30	27,20	28,70	29,70	30,40
Poland	3 days	30,50	32,00	33,80	35,00	36,40	39,50	41,50
Portugal	4 days	41,70	43,00	45,00	47,20	50,10	53,30	58,10
Romania	3 days	39,10	40,10	42,40	44,30	45,50	46,80	48,00
Slovakia	3 days	31,00	32,30	33,90	35,00	36,50	39,50	41,30
Spain	4 days	37,50	38,50	41,70	43,40	46,20	48,40	50,20
Sweden	4 days	37,60	38,70	41,00	43,40	46,20	48,70	50,80
Great Britain	3 days	31,00	33,00	36,80	38,80	41,80	43,20	44,40

2.3. DPD CLASSIC – PRICE LIST FOR DELIVERY TO CROATIA

DPD CLASSIC (Croatia)								
Country	Delivery time	2 kg	5 kg	10 kg	15 kg	20 kg	25 kg	31.5 kg
Croatia – Zone 1*	1 day	9,10	10,20	11,20	12,20	12,80	14,10	15,50
Croatia – Zone 2*	2 days	10,20	11,30	12,30	13,30	13,90	15,20	16,60

POSTCODE				
Zone 1	10000–10999	33000–33412	40000–49999	53000–53262
Zone 2	All other postcodes			

- All prices are in EUR, exclusive of VAT and fuel surcharge
- Delivery schedule for islands and small towns is available at www.dpd.com/hr_en/home/produkti_i_usluge/classic_usluga/hrvatska
- Due to special controls at the Neum border (BIH) it is obligatory that all parcels sent to Peljesac, Dubrovnik or its surroundings, are accompanied by an invoice and/or shipping bill, containing details on the contents of the parcel and its value.

ISLANDS
Surcharge EUR 7,50

- Surcharge applies for islands that are not connected to the mainland by a bridge.

2.4. DPD EXPRESS – DELIVERY TO CROATIA

DPD 10:00								
Country	Delivery time	2 kg	5 kg	10 kg	15 kg	20 kg	25 kg	31.5 kg
Croatia	By 10:00	13,50	14,50	15,50	16,40	17,00	18,20	19,50

DPD 12:00								
Country	Delivery time	2 kg	5 kg	10 kg	15 kg	20 kg	25 kg	31.5 kg
Croatia	2 days	14,40	15,50	16,60	17,50	18,20	19,50	20,90

2.5. DPD CLASSIC – PRICE LIST FOR DELIVERY IN CROATIA / COLLECTION REQUEST

DPD CLASSIC – Collection request in Croatia								
Country	Delivery time	2 kg	5 kg	10 kg	15 kg	20 kg	25 kg	31.5 kg
Croatia	2 days	14,40	15,50	16,60	17,50	18,20	19,50	20,90

2.6. DPD CLASSIC – PARCEL DELIVERY TO BIH, NORWAY, SERBIA, SWITZERLAND, UKRAINE AND CHANNELS ISLANDS

DPD CLASSIC – PRICE LIST FOR BIH, NORWAY, SERBIA, SWITZERLAND, UKRAINE AND CHANNELS ISLANDS								
Country	Delivery time	2 kg	5 kg	10 kg	15 kg	20 kg	25 kg	31.5 kg
BIH	5 days	36,40	38,50	43,90	47,10	49,20	52,40	54,60
Norway	4-6 days	33,30	34,50	36,80	39,20	41,90	44,40	46,50
Serbia	5 days	36,40	39,60	44,90	50,30	52,40	55,60	57,80
Switzerland	3 days	23,50	24,60	26,80	28,90	30,00	32,10	34,20
Ukraine	5-7 days	31,50	33,30	35,40	36,90	38,50	42,20	44,70
Channels Islands	4-5 days	26,80	28,70	32,50	34,60	37,60	38,90	40,10

- EXPORT BIH, SRB, NO and UA: Standard export customs brokerage is charged additionally at EUR 30,00. Parity: DAP (named place of destination). BIH, SRB - It is necessary to submit invoice in 5 copies, NO - It is necessary to submit invoice in 3 copies, UA - It is necessary to submit invoice in 4 copies.
- EXPORT CH: Standard export customs brokerage is charged additionally at EUR 33,00. It is necessary to submit invoice in 3 copies.
- EXPORT UA: Transit declaration EUR 15 / shipment. Private person can not be the recipient.
- EXPORT CHANNELS ISLANDS: It is necessary to submit invoice in 3 copies.
- The price excludes import and export fees (charges, taxes, duties and other costs). Customs brokerage includes clearance for a maximum of 3 tariff headings, each additional is charged at EUR 2,50. Customs procedures can change the expected delivery time.
- If the recipient is a natural party, the invoice or pro forma invoice must include his or her ID document number in Norway. Delivery to islands is additionally charged EUR 69.

2.7. DPD CLASSIC – PRICELIST FOR COLLECTION REQUEST IN SWITZERLAND

DPD CLASSIC – PRICELIST FOR COLLECTION REQUEST IN SWITZERLAND								
Country	Delivery time	2 kg	5 kg	10 kg	15 kg	20 kg	25 kg	31.5 kg
SWITZERLAND – import	3 days	25,70	26,80	28,90	31,00	32,10	34,20	36,40

- The price excludes import and export fees (charges, taxes, duties and other costs). Customs brokerage includes clearance for a maximum of 3 tariff headings, each additional is charged at EUR 2,50. Customs procedures can change the expected delivery time.
- From 01.01.2016 UID number (identification number) of Swiss companies is mandatory information for all shipments sent to or from Switzerland and it must be listed on the commercial documents (invoice, pro forma, ..). In the event that the recipient or sender is private person, ad hoc number „CHE22259895“ may be used.
- It is necessary to submit all the relevant documents (3 original invoices in English).
- Import from Switzerland is possible only for legal persons.



3. DPD INTERNATIONAL EXPRESS – parcel delivery ALL AROUND THE WORLD

DPD International Express offers you a reliable and efficient solution for the proper distribution of your parcels. The service has been developed specifically for shipping business parcels to 230 countries across five different continents. Simple shipping and relatively short delivery times allow you to focus on your core activities.

For further information / brochure / price list, please contact us:

- Tel.: +386(0)1 513 23 00
- E-mail: prodaja@dpd.si

4. Additional services

Now you can easily choose from our customized additional services.

Additional services:

- Higher insurance in case of damage or loss
- Cash on delivery
- Payment with credit cards
- Return of Documents
- Parcel return
- IDM-SMS / E-mail notification
- Predict – 1-hour timeslot notification
- Saturday Delivery
- Recipient identification
- Desk delivery
- Premium packaging
- Export clearance
- Collection request (domestic traffic)
- Collection request (in Slovenia for export)



Additional services	Service description / Additional info	Price
Higher insurance in case of damage or loss	All DPD parcels are insured up to a value of 520,00 € per parcel. If the value of the goods in the parcel is higher, additional insurance is available up to a value of 13.000,00 € per shipment.	4.1
Cash on Delivery	Payment with cash at the time of delivery. DPD will transfer cash on your bank account. COD available in: Slovenia, Croatia and Hungary.	4.2
Payment with credit cards	Client can pay at the time of delivery with credit cards via online app: Mastercard, Maestro in Visa.	1,5 % of value of COD
Return of Documents	Return of the certified documents from the recipient.	1,20 EUR
Parcel return	DPD takes over the parcel and delivers it to the selected recipient. They replace the content of the parcel and return it to the courier. The next business day we will deliver a parcel to another selected address.	80% of the value of the first parcel delivery
IDM-SMS / E-mail notification	The recipient of the parcel is informed about the intended delivery by SMS or e-mail one day in advance. The recipient then has choice to change the day of delivery.	0,20 EUR
Predict – 1-hour timeslot notification	PREDICT is an upgrade of the IDM service, which provides 1-hour time frame delivery notification for the recipient.	0,50 EUR/ international 1,50 EUR
Saturday Delivery	This service provides Saturday delivery for all parcels which were sent on Friday. You can find the list of places where Saturday delivery is possible at www.dpd.si .	Basic price from price list or contract + 6,50 EUR per parcel
Recipient identification	This service provides delivery exclusively to a person who is named as a recipient. This person must be identified with a valid identity document (identity card, passport, driver's license) before receiving the parcel.	2,00 EUR
Desk delivery	The service enables parcel delivery directly to the office desk of the responsible person.	1,60 EUR
Premium packaging	This service provides safe packaging of documents and lighter and smaller goods in domestic and international traffic.	4.3
Export clearance	Export in countries outside EU	30,00 EUR / per parcel (BiH, Serbia, Norway, Ukraine), 33,00 EUR / per parcel (Switzerland)
Collection request (domestic traffic)	Request for parcel collection in domestic traffic	30% surcharge on the contract price in domestic traffic
Collection request (in Slovenia for export)	Request for parcel collection in Slovenia for export	10 % surcharge on the contract price for export

4.1. HIGHER INSURANCE IN CASE OF DAMAGE OR LOSS

Insurance is valid only for standard DPD parcels weighing up to 31.5 kg.

Higher insurance in case of damage or loss	
Parcel value in EUR	Service per parcel in EUR
up to 520	*included in the transport price
521 to 2.000	12 EUR
2.001 to 4.000	20 EUR
4.001 to 13.000	0,60 %
Deductible franchise 10%, min. 100 EUR	

4.2. CASH ON DELIVERY (C.O.D.)

DPD CLASSIC		
Amount of cash	Price for Slovenia in EUR	Price for Croatia and Hungary* in EUR
up to 250	1,50	3,00
250 to 500	2,20	4,00
500 to 1,000	3,80	6,00
1,000 to 2,500	8,15	10,00

- Requirement: Opened bank account in Hungary.

4.3. PREMIUM PACKAGING

PREMIUM PACKAGING	
PACKAGING	Price in EUR
Premium envelope (up to 500 g)	0,50
Premium package (up to 2 kg)	1,10

5. Customized solutions – DPD wine logistics

The safe transport of wines and sparkling wines continues to be a special challenge for the logistics industry. After all, every bottle of wine is something special and deserves to be well protected during shipping.

For this reason parcel and express service provider DPD is now enabling winegrowers and retailers in Slovenia to ship their precious wine bottles in specially developed and particularly robust protective packaging – thus ensuring a high degree of transport safety.

WINE LOGISTICS PRICE LIST – PACKAGING	
Cardboard size	Price
1 bottle	1,35
2 bottles	1,40
3 bottles	1,50
6 bottles	1,75
12 bottles	2,70

6. DPD Additional Surcharges

DPD Additional Surcharges	Surcharge description / Additional info	Surcharge
Fuel Surcharge Diesel	Available on www.dpd.si	min 6 %
Fuel Surcharge Kerozin	Available on www.dpd.si	Variable
Non Conveyable	Parcel can't fit on the conveyable belt (inadequate packaging)	5,00 EUR /parcel
Overweight domestic parcel	More than 31.5 kg (if not rejected) or exceeds the allowed dimensions (over 300 cm)	7,00 EUR + 0,50 EUR for every additional kg over 31,5 kg
Overweight international parcel	Parcels that exceed the minimum deviations (weight: +0.5 kg, length: +45 cm, combined range: +10 cm) of the permitted dimensions	25,00 EUR/parcel
Manual Label	Surcharges for those parcels for which client didn't use free program for printing labels	1,50 EUR/parcel
Label	Weblabel/Delispint labels	0,02 EUR/parcel
Proof of delivery (POD)	Access to online proof of delivery (POD)	3,00 EUR /monthly
Paper Invoice	Cost of physical paper invoice delivery	1,50 EUR/invoice
Tire Surcharge Fee	Tires can not be included on the automatic sorting belt and must be hand-processed. For tires, an extra surcharge is used	0,80 EUR /parcel
Account management/service fee	Managing the user account and customer services	2,00 EUR/ invoice
Nothing to Collect	Surcharge if the parcel is not ready to collect at the appointed time	3,00 EUR/collect
Change of COD amount	The client changes the COD amount of sent parcel	3,00 EUR/change
GeoCheck	Surcharge to provide additional security checks and compliance of internal processes with international security protocols (eg counter-terrorism, money laundering and organized crime).	In international traffic: 0,20 EUR / parcel
Peak Surcharge	Surcharge is valid from November 2nd to December 24th and is being introduced to provide additional manpower and technical equipment (delivery, storage).	In domestic traffic: 0,20 EUR/parcel

- All prices are in € and do not include VAT.

7. Simom

A novelty in the field of innovative solutions. Enables a direct contact with our customers, a human interaction, trust and proximity. These are some of the qualities which we can now share with you and your key partners. We offer a publication of SURVEYS.

- SURVEYS – acquire feedback about customer satisfaction with certain services, company, product which you are sending (this system is ideal for feedback in the B2C segment) in the form of short surveys (up to 5 questions).

Enter a new phase of communication.

7.1. THE PRICELIST OF SIMOM SERVICES

PUBLICATION OF SURVEY
2,00 € per survey

8. Other

- The price list is valid from November 1st 2019.
- All prices are in EUR, exclusive of VAT and fuel surcharge.
- We operate according to the General Terms and Conditions for parcel shipping in the DPD system.
- Fuel surcharge is determined on each change of fuel prices and is based on the average retail price of diesel fuel in the current month. More info: www.dpd.si.
- Prior to shipment, the goods must be properly packaged. Detailed info can be found on our website: Recommendations for safe and correct packaging. The insurance company will automatically reject damage cases if the parcel is not packaged in line with the recommendations.
- If the parcel is returned or rejected due to the fault of the shipper (wrong address, incomplete address, illegible label, inappropriate packaging, the shipment of non-standard parcels that are not included in the GTC), the shipper/customer bears responsibility for additional costs.
- Delivery times are not agreed and are not guaranteed by DPD.
- Orders for parcel transport should be submitted to our ordering centre via web application or e-mail: narocila@dpd.si.
- If you cannot send an e-mail, you can place your order by phone: [+386\(0\)1 513 23 00](tel:+386015132300).
- DPD assumes no liability for errors due to incorrect data entry, or not transferred data to DPD. Data must be transferred to our system by the time the courier takes over the parcels.

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