

Sustainable activities and social projects

2023-2024



Introduction

>> Our promises <<

We are committed to sustainable development.

We will continue to focus on environmentally friendly solutions for logistics in the future.

We aim to deliver in all Austrian state capitals with a 100 % electric fleet by 2027.



With our role as Austria's largest private parcel service provider moving over 62 million parcels every year comes great responsibility.

We therefore see it as our duty to continually set environmentally friendly standards and establish new ones with innovative ideas. Improving air quality in major cities presents a particularly significant challenge. We are actively addressing this with our objective of low-emission deliveries in Austria's state capitals by 2027.

The topic of sustainability has grown in importance in the last few years. It has a global movement that requires not just promises, but also specific and sparked long-term changes for our environment and future generations.

DPD Austria takes this responsibility seriously and respects it. Our sustainable and social initiatives clearly demonstrate that we all contribute collectively to a greater whole. If every individual makes small changes in their own area, the overall impact is a very positive one.

With this in mind, we always remain open to new developments and opportunities that we can implement in our company to protect the environment, promote cooperation and help those having to deal with heavy packages.

Let us continue to work together sustainably in the future.

Kind regards,

Rainer Schwarz and Georg Karoh

Management of DPD Direct Parcel Distribution Austria GmbH



About DPD

DPD Austria is the country's leading private parcel service and offers an excellent range of services for national and international parcel distribution.

DPD employs around 2,500 logistics experts throughout Austria. The company operates a transport fleet of 1,600 vehicles, which moved more than 62.3 million parcels in 2024.

Depots



With 16 depots, a main hub and two city hubs, DPD covers the whole of Austria and remains close to its customers.

International



As part of Geopost, DPD Austria has access to Europe's best road network, and provides deliveries to 50 countries. 55,000 logistics experts work within this network to move more than 2.1 billion parcels each year.

3.000 Pickup locations



Not only does DPD offer its customers the largest private parcel network, with 3,000 pickup sites (parcel shops and parcel stations) throughout Austria, but a nationwide presence too, as a location can be reached within 15 minutes by anyone in Austria.

Fleet



DPD has more than 2,500 logistics experts and a transport fleet consisting of around 1,600 vehicles across Austria.

Milestones

DPD has been a pioneer for more than 30 years as the first private provider in the domestic parcel market. After its initial appearance under the name APS in 1988, DPD developed into the leading private parcel service provider in Austria. This has been due in part to its efficient national and international network.

1999

Completion of renovations and new buildings throughout Austria.
Opening of the 25,000 m² depot in Kalsdorf near Graz, the depot in Perg (Upper Austria), and the depot in Obertrum (Styria).

2001

Every day, one million parcels are transported via the international DPD system.

2006

DPD Austria transports 31.6 million parcels across Austria.

1988

7 April: the three leading Austrian forwarders Gebrüder Weiss, Lagermax and Schachinger set up the first private parcel service in Austria (known as APS Austria Paket System at the time).

1994

APS takes over cross-border parcel traffic as a partner of DPD Direct Parcel Distribution. Responsible for the newly founded DPD Austria (with the involvement of Gebrüder Weiss, Lagermax, Schachinger, Birkart, Nathe & Quehenberger, Dachser).

1996

Opening of the new central hub in Hörsching (the largest in Austria at the time). Introduction of DPD wine logistics.

2013

Friends and partners of DPD celebrate the 25th anniversary of Austria's leading private parcel service.

2015

The international DPD network creates a consistent brand identity across Europe.
DPD opens the 1,000th pickup parcel shop in Austria.
SHUTTLE-BOX® wins the HERMES traffic and logistics prize (HERMES Verkehrs.Logistik.Preis).

2016

DPD opens the first city hub in Seestadt Aspern and wins the HERMES traffic and logistics prize.

2017

DPD is the first provider in Austria to enable the tracking of parcels in real time via live tracking and to redirect them up to the last minute.

2019

The 100,000th user registers on the myDPD.at platform. Users and numbers of parcels increase by three per cent up to the end of the year.

2020

More than 57 million parcels transported during the Corona crisis result in a record increase in parcel volume of more than ten per cent compared to the previous year.

2021

Another record year for DPD. Not only were 66.5 million parcels moved through the system, but investments of 20 million euros were also made.

2022

DPD Austria is setting an excellent example for innovative and sustainable logistics in urban areas, as all parcel deliveries in Bregenz have been 100% electric since 2022.

2024

Broad expansion of the DPD pickup network. With more than 3,000 pickup locations (parcel shops and stations), DPD offers the largest shipping, collection, and returns network for parcels in Austria.

Aims & charter

Protecting the environment, encouraging employees and serving society.

These are DPD's stated goals in Austria, which also underscore the culture the company lives by. Now and in the future.



Environmental objectives

- Improving the CO₂ footprint
- Continuous reduction of energy consumption
- Separation and recycling of waste
- Use of vehicles with alternative drive systems



Employee goals

- Promoting health and safety and well-being in the workplace
- Development of strengths and talents for every single employee
- Strengthening variety and diversity



Social aims

- Supporting people and organisations in challenging situations
- Involvement in regional social projects
- Raising awareness of social responsibility



Data protection

- Compliance with European General Data Protection Regulation (GDPR)
- A data protection initiative has been implemented throughout the international Geopost group.
- Sensitivity to data protection should be anchored in all processes and in the corporate culture.



Compliance

- DPD's own compliance programme and regulations
- Ensuring compliance with international trade regulations
- Guaranteeing trade with legitimate partners
- Whistleblowing: a system is in place for reporting identified and observed breaches and misconduct related to DPD.



Environment

Our stated goal is to reduce CO2 emissions and energy consumption. We contribute to this every day by using alternative drive systems, for example. This means that we can support a more sustainable future every day.

Our vision:

Full electric delivery in all Austrian state capitals by 2027

Our strategy:

Sustainable development of the DPD fleet with alternative drive systems

Our promise:

DPD is continuously evaluating savings potential for a more environmentally friendly future.



Environmental database

The DPD environmental database forms the basis for presenting the company's sustainability measures in the form of facts and figures, and for initiating targeted improvements and savings through this active monitoring. Only such a precise overview can enable targeted action to be taken.



ISO 14001:2015 certification

The environmental management system ISO 14001:2015 is an international standard that ensures compliance with environmentally relevant issues, continuously evaluates them and thus sustainably improves them.



Waste reduction

Thanks to active monitoring of the environmental database, savings and reductions can be made visible. Total waste was reduced from 119.70 to 97.79 kg per 1,000 parcels, corresponding to a saving of 18%. Commercial waste was also decreased from 41.28 to 36.60 kg per 1,000 parcels, bringing a reduction of 11%.

Wastepaper was also reduced from 53.02 to 40.02 kg per 1,000 parcels, which corresponds to a saving of 25%, and the sustainable management of plastic waste is also showing its effect: it was lowered from 9.90 to 7.87 kg per 1,000 parcels, which corresponds to a reduction of 21%.



Energy

From 2023 to 2024, energy consumption was decreased from 4.08 million kWh to 3.70 million kWh, which demonstrates a reduction of 11%. The entire energy consumption – consisting of electricity, gas and pellets – was reduced from 2023 to 2024 from 5.90 million kWh to 5.39 million kWh, which represents a saving of 9%.



Urban delivery

DPD Austria is setting an excellent example for innovative logistics in urban areas. By 2027, it aims to accelerate sustainable delivery in the provincial capitals, thereby making an important contribution to reducing CO2 emissions.



Zero emissions pilot project in Vienna

In summer 2024, the Vienna Chamber of Commerce and the City of Vienna launched the “Zero Emission Transport” project, whereby companies commit to emissions-free transport in Vienna’s first and second district. As the largest private parcel service provider, DPD is involved in this decarbonisation project and, with a total of 50,000 kilometres driven electrically, made one of the most significant contributions to the project.



Deployment of alternative drives

Salzburg is exploring new avenues to reduce CO2 emissions by using the innovative diesel fuel HVO100. This fuel, made from used vegetable oils and other waste materials, enables a reduction in CO2 emissions by around 90%. To facilitate the transition to HVO100, a dedicated filling station has been set up, which is available not only to company vehicles but also to DPD transport companies. DPD is thereby making an important contribution to climate protection and demonstrating that sustainable solutions are also possible in freight transport.



Expansion of the charging infrastructure

Driven by the progressive electrification of the delivery fleet and the generally rapid progress in electromobility, DPD is setting a further example in terms of sustainability and is investing in the expansion of its own e-charging infrastructure. The construction of a networked e-charging infrastructure creates real added value for all DPD system partners, who are able to charge their electric vehicles directly at their sites.





DPD's own city hub

At the city hub in Seestadt Aspern in Vienna, DPD has been focusing on logistics in cooperation with the receiving customer, with its own parcel shop concept in place in the neighbourhood since 2016. Thanks to last-mile delivery with the innovative e-cargo bike at the DPD city hub, a total of 43,291 parcels were delivered 100% electrically in 2023 and 2024.



Photovoltaic system at the Hörsching hub

DPD is committed to the future of solar power, having successfully installed and commissioned a photovoltaic system at its main hub in Hörsching, Upper Austria. In 2024, the system generated 139.5 MWh, of which 62.76 MWh was consumed directly at the site and 76.74 MWh was fed into the public grid. Photovoltaic energy is sustainable and is one of the hopes for the future of Austria's energy transition. This means that DPD is also contributing to sustainable development in the Upper Austria region.



Conversion to LED at the Pöchlarn depot

Important measures have been taken at the DPD depot in Pöchlarn, Lower Austria, to ensure sustainable and energy-efficient lighting. An annual CO₂ saving of 7.43 tons was achieved by completely converting traditional incandescent bulbs to light-emitting diodes, which consume a tenth of the energy.



Biomass heating and photovoltaic system at the Hörsching depot

A biomass heating system, designed to provide sustainable heat, was commissioned at the Hörsching site in November 2024.

A 540 kW photovoltaic system and thermal insulation were also put in place as part of a renovation project to make a sustainable contribution to the energy transition.





Employees

Everyone contributes to the overall DPD package.

The DPD knowledge parcel

All DPD employees can take advantage of DPD training courses, as personal qualifications and professional expertise are valuable assets. With internal and external training courses, which involved 5,838 hours of training for employees over the past two years, DPD not only disseminates internal knowledge but also promotes the quality of work.

DPD encourages future logistics talents

In cooperation with various schools, DPD presents itself as a future-oriented employer to the next generation. During visits to depots for different school levels and types, students gain insight into the world of logistics, and this also means that talented people with an interest can be addressed directly.

Positively Purple

3 December is International Day for Persons with Disabilities. The global campaign #PositivelyPurple 2024 sets a clear example for people with disabilities on this day. The colour purple is symbolically used to raise awareness for the rights and concerns of people with disabilities and limitations. Naturally, DPD is also participating, because as an employer, DPD bears a responsibility, especially for colleagues with special needs.

The Attila Dunky Award

DPD Austria is proud to provide a work environment where individual needs are taken seriously, as DPD is committed to the inclusion of all employees. DPD was delighted to receive the 2024 Attila Dunky Award, honouring the company as the best employer for employees with rheumatism, for a colleague affected by the chronic disease.

DPD signs the diversity charter

The diversity charter is an initiative to promote respect for all members of society – regardless of gender, age, origin, sexual orientation, or any disability. More and more companies are recognising this diversity as a key component of success, and DPD is a supporter of this initiative.

DPD receives quality seal for corporate health promotion

The quality seal for corporate health promotion recognises companies that place particular emphasis on holistic health measures for their employees. It is a quality award and certifies DPD's careful approach to all company-wide health promotion measures for its employees.

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Diversity and variety are important cornerstones at DPD. Appreciation and recognition of the knowledge and skills of all employees are paramount for DPD.

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Equal opportunities for everyone. Social responsibility is deeply embedded in DPD's corporate culture – it means equal opportunities and shared responsibility for the positive development of the social environment in which all employees operate every day.

“Great Place to Work®” award

DPD Austria received a special distinction once again in 2024, and is now a “Great Place to Work®” certified company. This certification is based on an independent and anonymous employee survey on the workplace culture at DPD Austria.

What is signified by a Great Workplace?

A “Great Place to Work®” is where you trust your colleagues and management, you are proud of what you do, and you enjoy working with others.

Based on the above definition of a great place to work, the employee survey covers five different areas. These address the topics of credibility, respect, fairness, pride, and team spirit.

This award confirms that employees value the company culture highly. It also sends an important signal to the outside world when it comes to recruiting new employees.

The award was presented to DPD for the period from February 2024 to February 2025.





Society

Strong together. Commitment to the less fortunate members of our society is practised in the corporate culture at DPD and is also a theme that is close to our hearts.

Mirno More

Cast off for Mirno More! – That is the slogan when the Peace Fleet, organised by the association of the same name, sails across the Croatian sea with socially disadvantaged children and young people. DPD has supported this charitable project for nine years now, thereby sending a strong message of inclusion, peace, and tolerance under the DPD colours.

Vorarlberg Children's Village

Depot 0627 in Sulz is committed to supporting socially disadvantaged children through Children's Village sponsorship. The Vorarlberg Children's Village supports families where the child's well-being is at risk or compromised. DPD is thus happy to help protect the well-being of the most vulnerable in our society.

Caritas

Working together as a team and providing active culinary assistance as a cooking group – this is made possible at the Gruft in Vienna. DPD employees regularly provide cooking sessions on site to prepare a warm meal for homeless people, thereby creating a bit of social comfort.

Wiener Tafel

In a collaborative project with Wiener Tafel, 1,000 meals were sponsored for people experiencing financial hardship – thus, DPD, as a company, is also contributing to basic needs in difficult times.

Herzkinder

DPD has assumed a particularly heart-warming sponsorship, as Herzkinder Österreich receives support to ease some of the burden on sick children and their parents during a difficult phase of life.

Wine Aid

Enjoy a fine glass of wine while doing good—that is the slogan of Wine Aid, an online wine auction where the proceeds are donated to social projects such as Austrian Children's Cancer Aid. DPD is acting as a secure shipping partner for the fragile goods and is, of course, happy to sponsor this event.





DPD supports the Austrian honeybee

"If bees are doing well, people are doing well too" – this catchphrase shows DPD's support for the Austrian honeybee with bee sponsorships throughout Austria.

These furry providers of honey make a significant contribution to an intact ecosystem, as they pollinate plants and ensure the growth of flowers and fruits, which in turn provide food for us. In Vienna, Lower Austria, Styria, Tyrol and Vorarlberg, the bee colonies established in 2023 were busy in 2024, until the sweet fruits of their labour could be harvested in the autumn.

In cooperation with regional beekeepers, DPD not only makes a tangible contribution to the preservation of bees, but also promotes biodiversity and, with over 200 kilos of honey produced, sets a valuable example for our environment.

SOS Children's Village Austria

DPD has entered into a special partnership that supports young people and their development together with SOS Children's Villages. Under the catchy name "Education ABC", the SOS education and development programme aims to support and encourage each child according to their abilities.

With financial support from DPD, school and learning materials are provided for a year, as well as excursions, ski courses, and language trips in addition to sports and leisure programmes. Basic equipment for digital learning, such as laptops, and various support and therapy options complete the educational package.

With this partnership, DPD Austria sees itself not only as a supporter, but also as an investor in the future of young people – an investment that always pays off. This contribution can also have a great impact on the education of future generations if deployed correctly.



**SOS
KINDERDORF**



DPD international

The topic of sustainability has inspired a global movement that is driving real and lasting change. The international DPD network is very proud to be part of this movement.

Climate

In 2023, Geopost became the first global parcel delivery company to have its short-term and long-term carbon reduction targets approved by the Science Based Targets Initiative (SBTi). This groundbreaking approval, which scientifically validates Geopost's plan to achieve net-zero emissions by 2040, has strengthened the company's ambition to become an international benchmark for sustainable deliveries.

Employees

Inclusion as well as encouraging the professional skills of all employees in a respectful working environment are important factors that will make Geopost a "Great Place to Work®" in the future.

Joint effort

In addition to providing logistical expertise for local projects, Geopost also places great emphasis on social engagement, with financial support for international and local NGOs as well as municipal initiatives in the various countries.

Promise for the future

By 2040, Geopost aims to become the international partner for sustainable deliveries. This objective reaffirms its commitment to sustainability, and the group looks forward to this decade with confidence, in the knowledge that it is in a better position than ever.



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