

Sustainable activities and social projects

2024-2025



>> Our promise <<

Our commitment to sustainability
is designed for the long term.

We will continue to prioritise
environmentally friendly logistics solutions in
the future.

From 2027, DPD will deliver using low-
emission vehicles in all Austrian
provincial capitals.



The annual delivery of millions of parcels using a fleet of over 1,600 vehicles carries a particular responsibility. That is why we see it as our remit to set environmentally responsible benchmarks through innovative solutions and to establish new standards.

Improving air quality in major cities is one of the greatest priorities – one we are actively addressing with our goal of delivering using low-emission vehicles in all Austrian provincial capitals by 2027. In recent years, sustainability has gained global importance and given rise to a movement calling for genuine, future-proof change for the planet and for generations to come.

DPD in Austria also assumes this responsibility consciously and with respect. Our environmental and social initiatives show how valuable every individual contribution is: many small steps together create a significant positive impact.

That is why we remain open to new developments and opportunities that help us support the environment and society in a sustainable way, whether through more efficient processes, greater collaboration or practical support for those who handle heavy parcels every day. Let us continue to work together towards a more sustainable and liveable future.

Rainer Schwarz and Georg Karoh

Managing directors

DPD Direct Parcel Distribution Austria GmbH



About DPD

DPD Austria is Austria's leading private parcel delivery service, offering a first-class range of services for national and international parcel distribution.

Around 2,500 logistics experts work for DPD across Austria. The company operates a fleet of 1,600 vehicles, which handled more than 64.6 million parcels in 2025.

Depots



With 16 depots, a central hub and two city hubs, DPD has a comprehensive nationwide presence across Austria and remains close to its customers.

Worldwide



Internationally, as part of the French Geopost group, DPD has access to Europe's best road network and around 160,000 pickup locations in 50 countries.

3,300 Pickup locations



DPD not only offers its customers Austria's largest private parcel network, now comprising 3,300 pickup locations (parcel shops and parcel lockers) nationwide, but also ensures comprehensive coverage, with each location reachable by every resident within 15 minutes.

Fleet



DPD employs around 2,500 logistics experts and operates a transport fleet of approximately 1,600 vehicles across Austria.

Milestones

For over 38 years, DPD has been a pioneer in Austria's parcel market as the first private provider. Following its early beginnings under the name APS in 1988, DPD developed into Austria's leading private parcel delivery service, supported by its strong national and international network.

1999

Completion of refurbishment and new-build projects across Austria. Opening of the 25,000 m² depot in Kalsdorf near Graz, as well as the depots in Perg (Upper Austria) and Obertrum (Salzburg).

2001

Around 1 million parcels are handled daily through the international DPD network.

2006

DPD Austria handles 31.6 million parcels nationwide.

2013

Friends and partners of DPD celebrate the 25th anniversary of Austria's leading private parcel delivery service.

2015

The international DPD network introduces a uniform brand identity across Europe. DPD opens its first Pickup parcel shop in Austria. The SHUTTLE-BOX® wins the HERMES Verkehrs.Logistik.Preis (Transport & Logistics Award).

2016

DPD opens its first City Hub in Seestadt Aspern and wins the HERMES Verkehrs.Logistik.Preis (Transport & Logistics Award).

2017

As the first provider in Austria, DPD enables customers to track parcels in real time via live tracking and to redirect them up to the last minute.

2019

The 100,000th user registers on the myDPD.at platform, and parcel volumes increase by three per cent by the end of the year.

2020

More than 57 million parcels handled during the coronavirus crisis result in overall record growth in parcel volumes of over ten per cent compared with the previous year.

2021

Another record year for DPD, with 66.5 million parcels handled across the network and investments totalling €20 million.

2022

DPD Austria is setting a good example for innovative and sustainable urban logistics, with all parcels in Bregenz delivered 100% electrically since 2022.

2025

Expansion of the DPD Pickup network. With more than 3,300 pickup locations (parcel shops and lockers), DPD offers Austria's largest network for sending, collecting and returning parcels.

1988

7 April – The three leading Austrian logistics companies Gebrüder Weiss, Lagermax and Schachinger founded Austria's first private parcel delivery service, then operating under the name APS Austria Paket System.

1994

As a partner of DPD Direct Parcel Distribution, APS launched cross-border parcel services. Responsibility for this lay with the newly established DPD Austria, with shareholdings from Gebrüder Weiss, Lagermax, Schachinger, Birkart, Nathe & Quehenberger and Dachser.

1996

Opening of the central hub in Hörsching (at the time the largest in Austria).

Introduction of DPD wine logistics.

Objectives & charter

Protecting the environment,
supporting employees and
contributing to society.

These are DPD Austria's stated objectives,
which also reflect its corporate culture - now
and in the future.



Environmental objectives

- Improving the CO₂ footprint
- Continuous reduction in energy consumption
- Separation and recycling of waste
- Use of vehicles with alternative drive systems



Employee objectives

- Promoting health, safety and wellbeing in the workplace
- Developing the strengths and talents of each employee
- Improving diversity and inclusion



Social objectives

- Supporting people and organisations in challenging situations
- Engagement in regional social projects
- Raising awareness of social responsibilities



Data protection

- European General Data Protection Regulation (GDPR) compliance
- Implementation of a data protection initiative across the entire international Geopost group
- Embedding data protection awareness in all processes and within the corporate culture



Compliance

- DPD's own compliance programme and policy
- Ensuring compliance with international trade regulations
- Guaranteeing trade with legitimate partners



Environnement

Our stated aim is to reduce CO₂ emissions and energy consumption. We contribute to this every day, for example by using alternative drive systems. In this way, we actively support a more sustainable future.

Our vision:

from 2027, DPD will deliver using low-emission vehicles in all Austrian provincial capitals.

Our strategy:

the sustainable development of the DPD fleet through the use of alternative drive systems.

Our promise:

DPD is continuously evaluating its CO₂ savings potential for an environmentally friendly future.



Environmental database

The DPD environmental database provides the foundation for presenting sustainability in concrete figures and data, enabling targeted improvements and efficiencies through active monitoring. After all, effective measures can only be implemented with a clear overview.



ISO 14001:2015 certification

The ISO 14001:2015 environmental management system is an international standard that ensures compliance with environmental requirements, supports ongoing evaluation and enables continuous improvement.



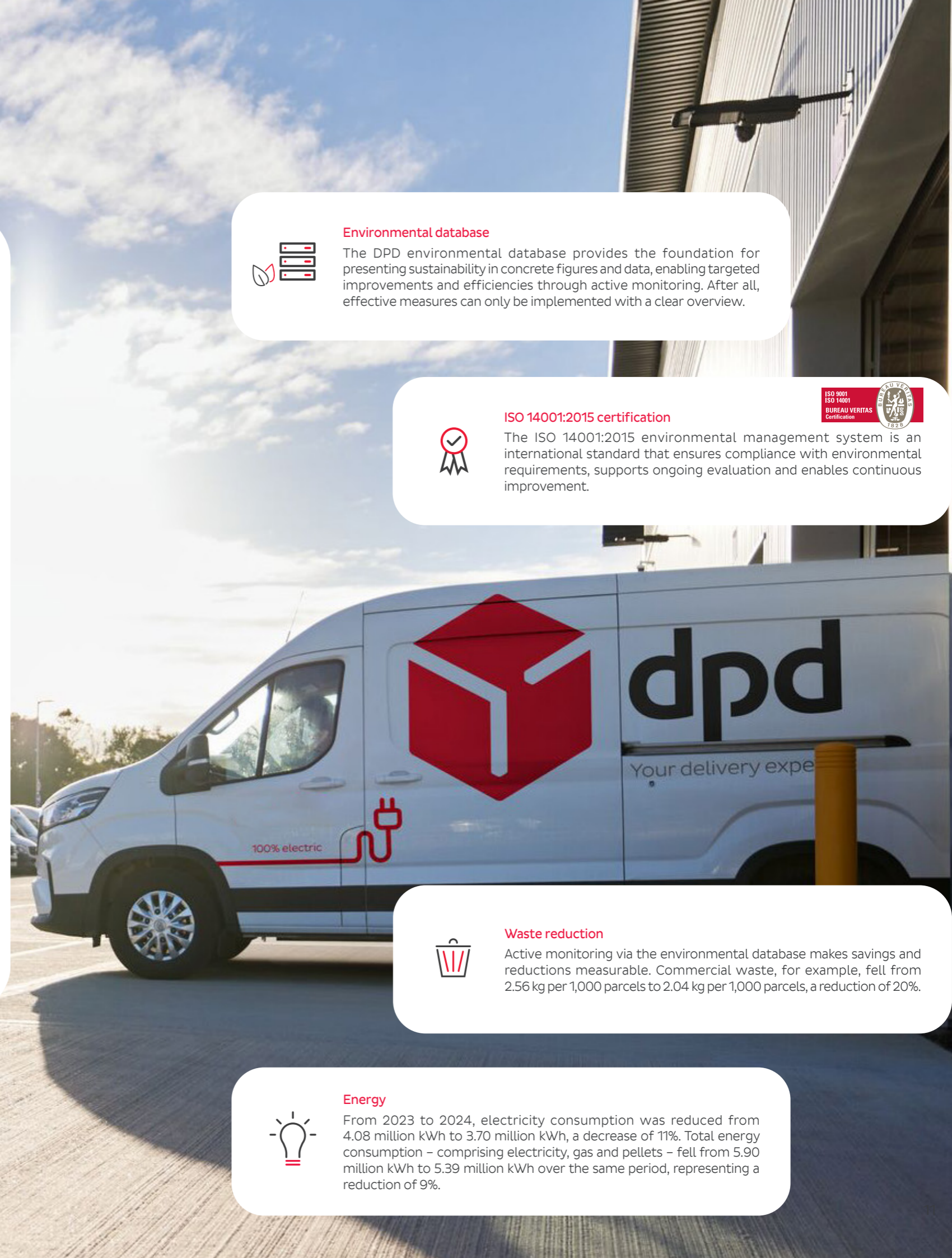
Waste reduction

Active monitoring via the environmental database makes savings and reductions measurable. Commercial waste, for example, fell from 2.56 kg per 1,000 parcels to 2.04 kg per 1,000 parcels, a reduction of 20%.



Energy

From 2023 to 2024, electricity consumption was reduced from 4.08 million kWh to 3.70 million kWh, a decrease of 11%. Total energy consumption – comprising electricity, gas and pellets – fell from 5.90 million kWh to 5.39 million kWh over the same period, representing a reduction of 9%.





Urban delivery

DPD Austria is setting a sound example for innovative urban logistics. By 2027, sustainable delivery in Austria's provincial capitals is to be further expanded, making an important contribution to reducing CO₂ emissions.



"Zero Emission Transport" pilot project in Vienna

In summer 2024, the Vienna Chamber of Commerce, together with the City of Vienna, launched the "Zero Emission Transport" project, under which companies commit to entering Vienna's 1st and 2nd districts emission-free. As Austria's largest private parcel delivery service, DPD is naturally part of this decarbonisation initiative, which is driving forward sustainable urban city logistics with a strong focus on the future.



Alternative drive systems in use

In Salzburg, new approaches are being taken to reduce CO₂ emissions, with the use of the innovative diesel fuel HVO100. Produced from used vegetable oils and other waste materials, this fuel enables a reduction in CO₂ emissions of around 90%. To support the transition to HVO100, a dedicated filling station has been set up, available not only for the company's own vehicles but also for other transport operators. In this way, the company is making an important contribution to climate protection and demonstrating that sustainable solutions are also possible in freight transport.



Expansion of the charging infrastructure

Driven by the ongoing electrification of our delivery fleet and the rapid progress in e-mobility, DPD is taking another step forward in sustainability by investing in the expansion of its own EV charging infrastructure. The rollout of a networked charging infrastructure creates real added value for all DPD transport partners, enabling them to charge their electric vehicles directly at DPD sites.





DPD' own City HUB

At the City HUB in Seestadt Aspern in Vienna, DPD has been focusing on end customer-focused logistics through its own parcel shop concept in Grätzl since 2016. Thanks to last-mile delivery using innovative electric cargo bikes at the DPD City HUB, more than 68,000 parcels were delivered in a climate-friendly way in 2024 and 2025.



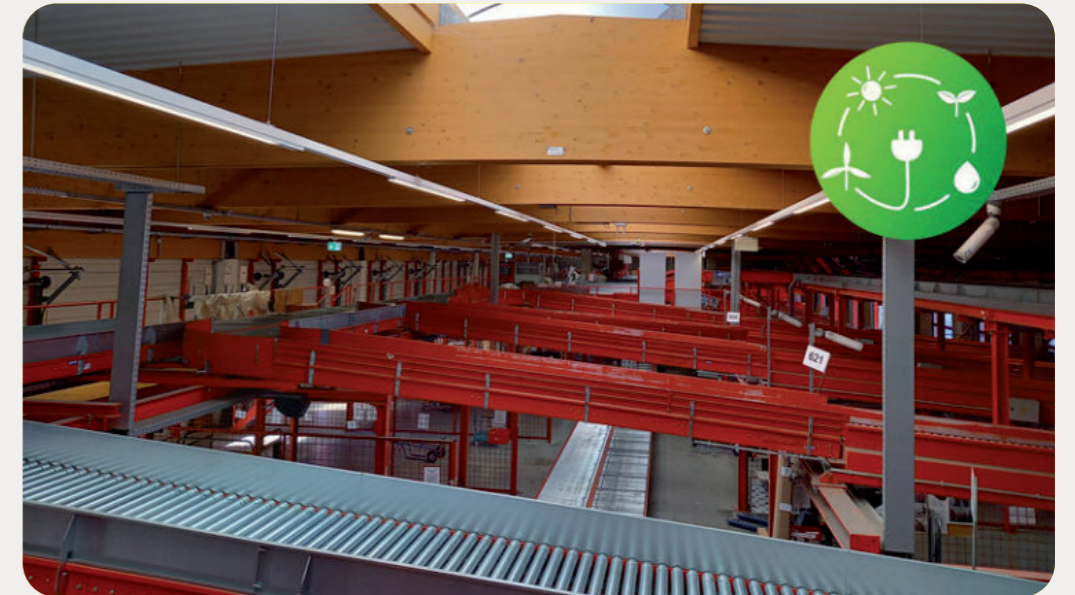
Photovoltaic system at the central hub in Hörsching

DPD is investing in the power of the sun, with a photovoltaic system successfully installed and commissioned at its central hub in Hörsching, Upper Austria. In 2025, the system generated 145.44 MWh, of which 65.94 MWh were consumed on site and 79.50 MWh were fed into the public grid. Solar energy is sustainable and represents one of the key pillars of Austria's energy transition. In this way, DPD is making a significant contribution to sustainable development in the Upper Austria region.



LED conversion at the Pöchlarn depot

At the DPD depot in Pöchlarn, Lower Austria, key measures have been implemented to ensure sustainable and energy-efficient lighting. The complete switch from traditional light bulbs to light-emitting diodes, which consume only a tenth of the energy, has resulted in annual CO₂ savings of 7.43 tonnes.



DPD puts electric HGVs on the road

Since late summer 2025, two fully electric HGVs of the type Mercedes-Benz eActros 600 have complemented the fleet at DPD's central hub in Hörsching. These vehicles operate on routes to Hall in Tirol and Aichach in Bavaria.

Three battery packs with a combined weight of around six tonnes supply the eActros 600 with energy. At a 400 kW charging point, it takes approximately one hour to increase the charge level from 30 to 80 per cent. The vehicles are already prepared for future charging infrastructure of up to 1,000 kW, which will further reduce charging times. The range is around 500 kilometres, depending on load weight and external temperatures. DPD is thereby setting a clear example of innovation and sustainability in transport.





Employees

Everyone contributes to the overall DPD package.

The DPD knowledge programme

DPD's training programmes are widely taken up by employees, as personal development and professional expertise are highly valued. Through internal and external courses, comprising more than 5,600 training hours for employees over the past two years, DPD not only expands its internal expertise but also enhances the quality of work.

DPD develops internal logistics talent

With its High Potentials programme, DPD aims to develop internal talent in a targeted way and prepare employees for future challenges in their respective roles. In this way, DPD not only promotes professional growth but also strengthens the organisation by supporting and developing its existing workforce over the long term, while offering attractive and sustainable career prospects.

Positively Purple

3 December marks the International Day of Persons with Disabilities. The global #PositivelyPurple 2024 campaign highlights this day with a visible show of support for people with disabilities. The colour purple is used symbolically to raise awareness of the rights and needs of people with disabilities and impairments. DPD is also taking part, because it has a responsibility as an employer, particularly towards colleagues with special needs.

The Attila Dunky Award

DPD Austria is proud to offer a working environment in which individual needs are taken seriously and is committed to the inclusion of all employees. The company was also honoured with the Attila Dunky Award 2024, recognising it as the best employer for employees with rheumatic conditions, as well as acknowledging a colleague affected by the chronic illness.

DPD signs the Diversity Charter

The Diversity Charter is an initiative that promotes respect for all members of society – regardless of gender, age, background, sexual orientation or any disabilities. An increasing number of companies recognise diversity as a key factor for success, and DPD is also a supporter of this initiative.

DPD receives the Corporate Health Promotion Quality Seal

This award from the Austrian Health Insurance Fund (ÖGK) is granted to organisations that place particular emphasis on holistic health measures for their employees. As a mark of quality, it recognises DPD's careful and comprehensive approach to workplace health promotion.

” Diversity and inclusion are central to DPD. Recognising and valuing the knowledge and skills of all employees is a core focus.

” Equal opportunities for all. Social responsibility is firmly embedded in DPD's corporate culture. It means equality of opportunities and a shared responsibility for the positive development of the social environment in which all employees operate daily.

„Great Place to Work®“ award

In 2025, DPD Austria once again received a special distinction, achieving the “Great Place to Work®” award.

This certificate is based on an independent and anonymous employee survey on workplace culture at DPD Austria.

What makes a great workplace?

A “Great Place to Work®” is a workplace where employees trust their colleagues and leadership, take pride in what they do and enjoy working together.

Based on this definition of a great workplace, the employee survey assesses five key areas: credibility, respect, fairness, pride and team spirit.

The resulting award confirms that employees place a high value on the corporate culture. It also sends an important signal outside the company when it comes to attracting new employees. DPD Austria has received this award every year since 2022.





Society

Stronger together. Supporting the less advantaged members of our society is an integral part of DPD's corporate culture and a core commitment.

Mirno More

All aboard for Mirno More! – that is the call when the Peace Fleet, organised by the association of the same name, sets sail on the Croatian coast with socially disadvantaged children and young people. DPD has been supporting this project for nine years, using its presence to send a strong signal for inclusion, peace and tolerance. To ensure that Mirno More's supporters and partners are provided with all the necessary information at the start of the year, DPD handles the complete distribution of the annual calendars. For DPD, supporting this social project goes beyond sponsoring a vessel – it also contributes its logistical expertise, helping to deliver not only parcels but important messages too.

Vorarlberg Children's Village

Depot 0627 in Sulz supports disadvantaged children through its sponsorship of the Vorarlberg Children's Village. The organisation helps families in which a child's wellbeing is at risk or compromised. In this way, DPD is actively committed to supporting the most vulnerable members of society.

Caritas

Working together as a team and providing hands-on culinary support, DPD employees volunteer as a cooking group at the Gruft in Vienna. They prepare warm meals in regular cooking sessions for people experiencing homelessness, and in that way bring a little assistance and social warmth.

Wiener Tafel

In cooperation with Wiener Tafel, a project was launched to sponsor 1,000 meals for people facing financial hardship – enabling DPD to contribute to basic support during challenging times.

Herzkinder

DPD has also taken on a particularly meaningful sponsorship supporting Herzkinder Österreich, helping to ease the burden on children with heart conditions and their families during a difficult phase of life.



DPD international

Sustainability has inspired a global movement driving real and lasting change. The international DPD network is proud to be part of this movement.

Climate

In 2023, Geopost became the first global parcel delivery company to have both its short-term and long-term CO₂ reduction targets approved by the Science Based Targets initiative (SBTi). This landmark approval, which scientifically validates Geopost's plan to achieve net-zero emissions by 2040, has reinforced the company's ambition to become an international benchmark for sustainable delivery.

Employees

Inclusion and the development of all employees' professional skills in a respectful working environment are key factors that will continue to make Geopost a "Great Place to Work®".

Collective engagement

Alongside providing logistical expertise for local projects, social engagement is also a key priority at Geopost, with international and local NGOs as well as community initiatives receiving financial support.

Future commitment

By 2040, Geopost aims to become the international benchmark for sustainable delivery. With this objective, the company reaffirms its commitment to sustainability and looks ahead to the coming decade with confidence, knowing it is better positioned than ever.



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DPD Direct Parcel Distribution Austria GmbH
Arbeitergasse 46, A-2333 Leopoldsdorf
zentrale@dpd.at

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Ablöscher

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