

DPD Germany is part of the international DPDgroup. The leading player on the European parcels market combines innovative technologies with a high level of local expertise. With cutting-edge technology, energy-efficient solutions, sustainable logistics strategies and a consistent focus on the requirements of all shippers and consignees, DPD offers a convenient, flexible and environmentally-friendly service for parcel shipments on behalf of both business and non-business customers.

DPD's credo is that services in the transport-intensive logistics sector in particular must take environmental concerns and energy use into account. This applies to both the company's current products and services as well as future ones. Ecology and economy do not contradict each other.

DPD is a responsible partner for all shippers and consignees and is committed to taking the environment and our social surroundings into account. DPD takes proactive emergency precautions and preventive avoidance of hazards both in the area of health and safety in the workplace ("safety") and in ensuring the secure provision of its services ("security"). These solutions are always adapted to the current situation: DPD analyses safety and security risks, draws up appropriate standards and guidelines, and has a comprehensive understanding of safety and security which is disseminated throughout the organisation by the management. Continuous improvement and expansion of these measures reflect the dynamics of the company and its close alignment with the requirements of all customers and stakeholders. This serves to protect employees and also takes into account the interests of third parties.

DPD is aware of the sensitivity of the personal data entrusted to it by customers, business associates and employees, and protects this data by handling it carefully and responsibly. For this purpose DPD applies a wide range of technical and organisational measures, and each individual is responsible within the scope of his or her duties for ensuring a high level of data protection at DPD. DPD employees consistently comply with data protection regulations and in particular respect the comprehensive rights of the individuals whose data they collect, process and use.

On the basis of its corporate policy DPD Germany has established an integrated management system in accordance with DIN EN ISO 9001 and 14001 in order to meet the requirements of future-oriented quality and environmental management. It is audited annually by an accredited certification body. DPD is also committed to identifying and complying with all applicable legal requirements and other regulations at its locations.

The company's corporate policy is part of a comprehensive corporate and brand strategy which also includes the provision of the necessary resources. As essential DPD brand values, respect and responsibility are the basis for quality and sustainability. The above objectives and measures are in line with the group-wide CSR strategy which was introduced throughout the international DPDgroup in 2015 under the name DrivingChange™.

Aschaffenburg, November 2021

The Management

DPD Germany